

Basic Needs & Success - Division Student Support Programs - Basic Needs & Success

Main

Overview

Academic Year 2024 - 2025

Originator Gutierrez, Annette

Division Division Student Support Programs

Department Basic Needs & Success
Programs

Co-Contributors

Questions? Find answers in CurricUNET User Manual. (http://www.Gavilan.edu/en/employee-services/office-of-instruction/curricunet/program_reviews/create_pr.html)

Contributor

- Cisneros, Carina

Annual Update

1. **Academic Year** 2024 - 2025

Previous Goals Retention of students who utilize El Centro services will increase by 1% each year.

Proposed Activity to Achieve Goal:

Work with researcher to establish baseline and assess each year.

Responsible Party:

Annette Gutierrez

Total Three Year Resource Allocation Request:

0

Timeline to Completion Month / Year:

FY25

How Will You Evaluate Whether You Achieved Your Goal:

Dashboard developed to assess this goal.

End of Year Goal Status In Progress

Please describe your status (No more than 200 words)

We continue to measure the persistence of students who access Basic Needs services. We have preliminary data showing that of the students served during fall 2024, 83% persisted to spring 2025. We also have baseline data comparing those who accessed El Centro services in comparison to all students in the attached files.

Did you request the same resources the previous year? If so, what was the result? Has there a been a significant change since your request?)

We did not request resources previously. However, with the expansion of the Hollister campus and the Gilroy food pantries, we are in need of two permanent food pantry staff for both locations. We are currently staffing both locations with temporary employees.

Planning

El Centro works on meeting deliverables each year and between terms. We continue to assess needs and plan accordingly. This year we are focusing on collecting data, streamlining processes through technology, and creating a sustainable model to ensure equitable services for students.

Additional Comments

2. **Academic Year 2024 - 2025**

Previous Goals El Centro will increase outreach by 2% above baseline.

Proposed Activity to Achieve Goal:

Satisfaction Survey

Responsible Party:

Ruth Lopez

Total Three Year Resource Allocation Request:

0

Timeline to Completion Month / Year:

FY25

How Will You Evaluate Whether You Achieved Your Goal:

80% or more of students who complete the survey will rate El Centro's services with satisfaction.

End of Year Goal Status In Progress

Please describe your status (No more than 200 words)

We continue to track outreach efforts in an effort to establish a baseline during the 2024-2025 year.

Did you request the same resources the previous year? If so, what was the result? Has there a been a significant change since your request?)

N/A

Planning

N/A

Additional Comments

N/A

3. **Academic Year 2024 - 2025**

Previous Goals 80% of students served will be satisfied with El Centro services.

Proposed Activity to Achieve Goal:

Satisfaction Survey

Responsible Party:

Ruth Lopez

Total Three Year Resource Allocation Request:

0

Timeline to Completion Month / Year:

FY25

How Will You Evaluate Whether You Achieved Your Goal:

80% or more of students who complete the survey will rate El Centro's services with satisfaction.

End of Year Goal Status In Progress

Please describe your status (No more than 200 words)

We plan to survey staff, faculty, and administrators spring 2025 and students fall 2025

Did you request the same resources the previous year? If so, what was the result? Has there been a significant change since your request?

N/A

Planning

N/A

Additional Comments

Resource Requests

Click Add Item to Enter a Resource Request

1. **1. Request Name (short title)** Food Pantry
- 2. Request amount** 65000
- 3. Type of Request** Personnel
- 4. Alignment to Goal(s)** El Centro will increase outreach by 2% above baseline.
- 5. Is this a one-time or ongoing expense.** Ongoing
- 6. Category of Request (Select all that apply).**
 - Full-Time Classified Professional
- 7. The committee will separate goals with resource requests. Requests will be categorized into two groups: those to be ranked and those not ranked. The requests not ranked include Safety, Compliance, Personnel, and Position.**

Which of the following best describes your requests?

 - Personnel and Position: Requests that involve hiring, staffing, or reclassifying full-time or part-time faculty or staff. These requests are reviewed and approved through a separate process by the Faculty Staffing Committee or the Executive and Leadership Council.
- 8. Provide a complete description, justification, or rationale for the requested amount. Describe how it aligns to the selected goal(s) and your responses to the above questions. (300 words)**

The Gilroy & Hollister pantries serve over 1,000 unduplicated students annually, providing essential food assistance to support student success. With the expansion of services dedicated staff are now required to manage daily operations & ensure students have consistent access to food resources. While student workers offer valuable support, their limited access and job restrictions prevent them from performing all necessary duties. Currently, the pantries rely on temporary employees which is not a sustainable long-term solution. The Basic Needs budget is already stretched thin, supporting 2 FT positions for Basic Needs and Fresh Success, 4 Peer Mentors & direct student support services. Approving 2 PT positions would ensure that both Gilroy and Hollister pantries remain fully staffed year-round.

Executive Summary

Please provide a brief executive summary regarding program trends and highlights that surfaced in the writing of this report. Summarize, using narrative, your program goals for this year. Your audience will be your Peer Review Team, the program review Committee, President's Cabinet, Dean's Council, ASGC, Academic Senate, Budget Committee and Board of Trustees (300 words or less).

El Centro is committed to addressing students' basic needs to support their academic and personal success. From Spring 2024 to Fall 2025, El Centro provided comprehensive Basic Needs Services, serving over 1,500 students in Spring 2024 and over 1,000 students in Fall 2024. These services ensure students have access to food, housing support, hygiene products, technology, and transportation assistance. Eligible students receive meal cards valued at \$150 per month for use at the campus café, along with access to the Food Pantry, where they can pick up daily snacks and weekly grocery bags with pantry staples. Students may also access additional food through biweekly food distributions. Additionally, El Centro peer mentors provide CalFresh application assistance, helping students apply for long-term food support.

Housing support is provided in collaboration with South County Compassion Center including referrals for case management, temporary housing, rental assistance, and emergency shelter. Additionally, hygiene items are available to promote well-being and dignity. To bridge the digital divide, El Centro provides technology assistance, including loaner laptops and information about low-cost Wi-Fi hotspots. Students also received mini grants, as well as gas and Target cards for noncredit students, to help cover essential expenses. By reducing barriers related to food, housing, and transportation, El Centro ensures equitable access to critical resources, empowering students to persist and succeed in their education.

Attach Files

If there is any additional information regarding your program that you will like to have uploaded, please attach it here.

Attached File