October 2025

New ID Verification Option: CA *DMV Wallet*

Under the direction of the California Community Colleges Chancellor's Office, a new third-party identity verification service will be implemented November 14, 2025 as an alternate option alongside the existing ID.me verification service. The **CA *DMV Wallet*** mobile Driver's License (mDL) service offers students a direct, self-service identity-proofing option as they enter the CCC system.

New, First-Time Students

Following account creation, new applicants are presented with the CCC DMV Wallet Verification screen where they are encouraged to proceed to DMV Wallet to verify their identity or decline the verification process at that time and continue to the application. The student can choose to decline at this point and continue to the application without initiating the DMV Wallet process.

Returning Students

Returning students who have an existing OpenCCC account without completing one of the verification processes (ID.me, DMV Wallet, or Manual Verification through their home college) will encounter the CCC DMV Wallet Verification screen the next time they sign in to their OpenCCC account and attempt to submit a new application.

The CCC DMV Wallet Verification page **does not display** if the student has successfully verified their identity with DMV Wallet or ID.me.

Proceed with Verification (Opt-In)

If the student chooses to proceed with DMV Wallet verification, they are presented with a QR code that will help them get started with the DMV Wallet verification process.

Already have an DMV Wallet account? Students who have an existing DMV Wallet account should simply sign in to re-verify or complete the verification process.

Successful Verification

Once the student has verified their identity with DMV Wallet, they are routed back to CCCApply or their intended application. Once returned, if they find that their CCC application session has timed out, they may need to sign back in to their **OpenCCC account** through the college's CCCApply application link to continue their application session. They should see a "Verified" status at the bottom of their OpenCCC account profile and will not have to re-verify for the next 12 months.

ID Verification

Verification Status `Verified`

Verification method:
CA DMV Wallet
09:23:13AM August 25, 2025

Updated OpenCCC Account Information

When the personal information entered by the student during the OpenCCC account creation process does not exactly match the information verified during the DMV Wallet process, some DMV Wallet values will overwrite the values that the student entered into OpenCCC.

The information that DMV Wallet expects to match exactly, including case tense and spelling, are:

- Legal First Name
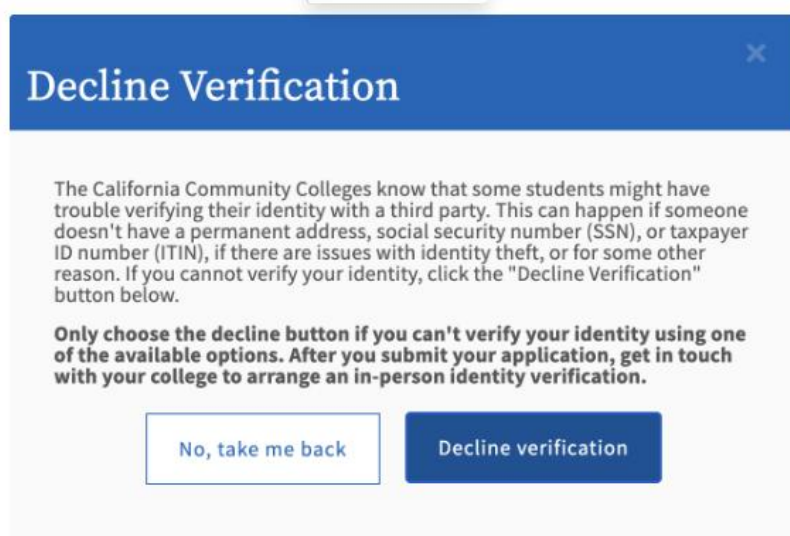- Legal Last Name
- Date of Birth

If this happens, OpenCCC will display a message onscreen the next time the student logs in to their OpenCCC account profile indicating that some profile information may display differently than the values they originally entered before successfully verifying their identity with DMV Wallet.

The message reads, "*Some values on your Profile may have changed, depending on what information you provided during the identity verification process. Please note that if you need to make changes, it may affect your verification status. You can re-verify at any time, if necessary.*"

Decline Verification (Opt-Out)

If the student chooses not to verify their identity, they will be prompted to confirm this decision on the **Decline Verification** screen or return back to complete the verification process. This modal informs students that if they decline to verify their identity at this point, their access to financial aid may be limited or delayed moving forward.

If the student confirms that they want to decline to verify, they are routed to the application they originally intended to access.

Note: Students who choose not to verify their identity (opt-out) may proceed to their intended application. This status will prompt the system to re-engage them the next time they sign in to OpenCCC or CCCApply. The student will always have the option to decline; nevertheless our goal is to encourage students to protect their personal information.

DMV Wallet Help Center & Support Process

Support for the new ID verification process will be provided by the mDL Assistant.

Mobile Driver's License (MDL) FAQs

- CCC Student Support website: ccchelp.info

- CCC Staff Support website: ccctechnology.info