

GAV ALERT



Gavilan College has partnered with Rave Mobile Safety to provide an emergency notification system called GavAlert. The system is used to send emergency notifications to Gavilan faculty, staff, and students in the event of a campus emergency such as a campus closure or hazardous situation. The system will send notifications through email, voice calls, and text messaging.

What type of messages will I receive?

Gavilan College will only send you messages related to emergencies. You will never receive advertisements and your information is never provided to advertisers.

How do I sign up to receive the alerts?

All faculty, staff, and students are automatically enrolled in GavAlert provided that there is a phone number and/or email address entered in the Banner student information system.

What if my email address or phone number changes?

If you would like to change your email address or phone number, please log in to Banner self-service and update the information. Changes made will be effective after midnight each day.

What if I want to opt-out of the system completely?

For students, it is possible to opt-out of GavAlert completely by using the GavAlert link in the myGav portal. The link is on the Campus Services tab of the portal, and will take you to the GavAlert system where you can remove your email address and/or phone number from the system. You may also text the word, "STOP" to 67283 from your mobile phone to stop receiving text messages immediately. Please do not remove your email address and/or phone number from the Banner system, only from the GavAlert system.

For faculty and staff, it is not possible to opt-out of the email notifications, but it is possible to turn off notifications to voice numbers and text messaging. Use the GavAlert link in the myGav portal to make the change. The link is on the Campus Services tab, and will take you to the GavAlert system where you can remove your voice number and turn off text messaging. You may also text the word, "STOP" to 67283 from your mobile phone to stop receiving text messages immediately. Please do not remove your email address and/or phone number from the Banner system, only from the GavAlert system.

What if my cell phone provider changes?

If you keep the same mobile number, and simply change cell phone provider, you do not have to change anything however it may take several weeks for your mobile provider to update the Rave Alert system. During that time it is possible that you will not be able to receive messages unless you login to update your carrier information.

What mobile phone carriers are supported?

All U.S. mobile carriers are supported.

Will I receive advertisements or text messaging SPAM?

No, never. We respect your privacy and you will never receive anything besides official emergency alerts..

How will I identify incoming text messages from GavAlert?

QUICKLINKS

[Campus Police](#)

[Emergency Response Plan](#)

[Emergency Alert System](#)

[Administrative Services outcome](#)

[Victim's rights / Megan's Law](#)

[Security Department](#)

[Annual Security Report](#)

[Emergency Procedures](#)

[Crime Stoppers Silicon Valley](#)

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[Facilities Rental](#)

[Daily Crime Log](#)

[Drug Abuse Programs](#)

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[Sexual Assault and Violence](#)

[Awareness Information](#)

[Report an Incident](#)

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