SSSP Retention
Student Services

Vision/Narrative

Retention supports students in all aspects outlined by the SSSP requirements which includes interventions, orientations, outreach to undecided students.

Feedback from Supervisor / Dean

The SSSP Retention position has provided much needed follow up and coordination between Counseling, Outreach and other Student Services areas, in addition to completing the follow up and tracking work required by SSSP mandates. Development of reliable data tools and automated messaging to students will create a cycle of timely feedback, assessment, and interventions for students.
Program Objective 1: To increase the number of students persisting from semester to semester by ensuring they have completed SSSP enrollment steps.

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #4: Evaluate student support services to identify successful strategies and remediate gaps that may hinder student success in accordance with instructional improvement goals.

IEC Program Review:

No: The Student Success Act of 2012 mandates the core service

Progress:

No- None -

Activity 1: Send timely notifications to target students to ensure completion of Kick Start and First Year Seminar.

Personnel Request - none
Non-Personnel Request - none

Activity 2: Develop reports and data analysis to ensure SSSP completion and accurate reporting and funding.

Personnel Request - none
Non-Personnel Request - none

Activity 3: Develop on-going data collection system to automatically indentify and notify students who may need to complet Kick Start and/or First Year seminar.

Personnel Request - none
Non-Personnel Request - none

Rankings:

<table>
<thead>
<tr>
<th>Ranker</th>
<th>Comments</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vice-President</td>
<td></td>
<td>11</td>
</tr>
<tr>
<td>Budget Committee</td>
<td></td>
<td></td>
</tr>
<tr>
<td>President's Council</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Program Objective 2: To increase retention and completion rates for at risk populations, regularly scheduled follow-up Services (Dismissal, Probation, Undeclared) will be provided, with a focus on decreasing numbers of students who are dismissed or do not complete required SSSP steps.

Strategy and Goal(s):

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #4: Evaluate student support services to identify successful strategies and remediate gaps that may hinder student success in accordance with instructional improvement goals.

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.
Goal #1: Increase the student success, completion, and transfer rates using reasonable benchmarks specified by the College.

IEC Program Review:

Yes, this Objective is based from the last IEC Program Review.

Progress:

No- None -

Activity 1: Develop tools that accurately identify at risk students, and follow up with appropriate interventions.

Personnel Request - *none*

Non-Personnel Request

<table>
<thead>
<tr>
<th>Specific Item(s) Needed</th>
<th>Amount Requested ($)</th>
<th>Fund Source / Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programming time or data tools</td>
<td>$ 10000.00</td>
<td>General Fund / One-Time</td>
</tr>
</tbody>
</table>

*Total Requested* $ 10000.00

Activity 2: Develop data tools that track improvement in student outcomes.

Personnel Request - *none*
Non-Personnel Request - *none*

Activity 3: Notify students of their academic standing and required steps for re-admissions or other follow up leading to retention.
Activity 4: In conjunction with other Student Services areas, develop strategies to identify and provide targeted interventions for students that are streamlined and not duplicative.

**Rankings:**

<table>
<thead>
<tr>
<th>Ranker</th>
<th>Comments</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vice-President</td>
<td></td>
<td>12</td>
</tr>
<tr>
<td>Budget Committee</td>
<td></td>
<td></td>
</tr>
<tr>
<td>President's Council</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>