Gavilan Online Classes: Student Survey

If you are taking an online class or using iLearn in any way, we're interested in hearing from you! There's been a lot of changes this year, and we'd like to hear what you like, don't like, and how we can help you succeed.

This survey is completely anonymous. If you'd like an answer to a question or comment, please ask us directly by emailing disted@gavilan.edu

1. Have you taken an online class at Gavilan College? Select the answer that best describes your experience.

   Mark only one oval.

   ☐ I have taken face to face classes at Gavilan
   ☐ I have taken online classes at Gavilan
   ☐ I have taken both online and face to face classes at Gavilan

If you participated in either of the orientations below, please rate them.

2. LIB732 Intro to Online Gavilan

   Mark only one oval.

   1 2 3 4 5

   Not Satisfied ☐ ☐ ☐ ☐ ☐ Most Satisfied

3. In-person Orientation in the Library

   Mark only one oval.

   1 2 3 4 5

   Not Satisfied ☐ ☐ ☐ ☐ ☐ Most Satisfied
4. What aspects of taking the online course at Gavilan has caused the most trouble, delay, or frustrations?

   Check all that apply.
   - Log in problems
   - Computer hardware / software problems
   - Navigating around the iLearn website
   - Getting registered / added / dropped to courses
   - Getting help for problems with iLearn
   - No problems to report
   - Other: ____________________________

5. I sometimes have technical difficulties while using iLearn.

   Mark only one oval.
   - Agree
   - Disagree

6. Where do you access your Distance Education courses?

   Check all that apply.
   - Home
   - Campus Building
   - Work
   - Internet Cafe
   - Public Library
   - Anywhere via Mobile Device (phone, tablet)
   - Other: ____________________________

7. Where do you currently live?

   Mark only one oval.
   - Gilroy
   - Morgan Hill
   - Hollister
   - San Martin
   - San Juan Bautista
   - Other: ____________________________

Online classes can include many different activities. Please rate the following based on how helpful they were.

(Leave blank if your class didn't include that element)
<table>
<thead>
<tr>
<th>Question</th>
<th>Rating</th>
<th>Least helpful</th>
<th>Most helpful</th>
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<tbody>
<tr>
<td>8. Instructors' written lectures</td>
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<td>Mark only one oval.</td>
<td>1 2 3 4 5</td>
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<td>9. Instructors' video or audio lectures</td>
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<td>10. Individual communication with instructor</td>
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<td>11. Communications with other students</td>
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<td>12. Textbook</td>
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<td>13. Publisher's web site (MySpanishLab, etc)</td>
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14. Do you have any comments about which parts of the class helped you learn, or suggestions about what would be more effective?

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

15. Do you feel that you received enough support from Student Services? (this includes admissions, financial aid, counseling, health, library, tutoring etc.

Mark only one oval.

☐ Yes
☐ No
☐ Other: __________________________

16. Do you have any comments, suggestions, or feedback for the student services, and how to access them online?

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

17. Will you be taking another online course from Gavilan College?

Mark only one oval.

☐ Yes
☐ No
☐ Other: __________________________

18. Will you recommend online classes to other students?

Mark only one oval.

☐ Yes
☐ No
☐ Other: __________________________
19. Do you have any final comments about your experience with Online Classes, iLearn, and/or Gavilan College?