

Gavilan Online Classes: Student Survey

If you are taking an online class or using iLearn in any way, we're interested in hearing from you! There's been a lot of changes this year, and we'd like to hear what you like, don't like, and how we can help you succeed.

This survey is completely anonymous. If you'd like an answer to a question or comment, please ask us directly by emailing disted@gavilan.edu

1. Have you taken an online class at Gavilan College? Select the answer that best describes your experience.

Mark only one oval.

- I have taken face to face classes at Gavilan
- I have taken online classes at Gavilan
- I have taken both online and face to face classes at Gavilan

If you participated in either of the orientations below, please rate them.

2. LIB732 Intro to Online Gavilan

Mark only one oval.

	1	2	3	4	5	
Not Satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most Satisfied

3. In-person Orientation in the Library

Mark only one oval.

	1	2	3	4	5	
Not Satisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most Satisfied

4. What aspects of taking the online course at Gavilan has caused the most trouble, delay, or frustrations?

Check all that apply.

- Log in problems
- Computer hardware / software problems
- Navigating around the iLearn website
- Getting registered / added / dropped to courses
- Getting help for problems with iLearn
- No problems to report
- Other: _____

5. I sometimes have technical difficulties while using iLearn.

Mark only one oval.

- Agree
- Disagree

6. Where do you access your Distance Education courses?

Check all that apply.

- Home
- Campus Building
- Work
- Internet Cafe
- Public Library
- Anywhere via Mobile Device (phone, tablet)
- Other: _____

7. Where do you currently live?

Mark only one oval.

- Gilroy
- Morgan Hill
- Hollister
- San Martin
- San Juan Bautista
- Other: _____

Online classes can include many different activities. Please rate the following based on how helpful they were.

(Leave blank if your class didn't include that element)

8. Instructors' written lectures

Mark only one oval.

	1	2	3	4	5	
Least helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most helpful

9. Instructors' video or audio lectures

Mark only one oval.

	1	2	3	4	5	
Least helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most helpful

10. Individual communication with instructor

Mark only one oval.

	1	2	3	4	5	
Least helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most helpful

11. Communications with other students

Mark only one oval.

	1	2	3	4	5	
Least helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most helpful

12. Textbook

Mark only one oval.

	1	2	3	4	5	
Least helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most helpful

13. Publisher's web site (MySpanishLab, etc)

Mark only one oval.

	1	2	3	4	5	
Least helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Most helpful

14. Do you have any comments about which parts of the class helped you learn, or suggestions about what would be more effective?

15. Do you feel that you received enough support from Student Services? (this includes admissions, financial aid, counseling, health, library, tutoring etc.)

Mark only one oval.

- Yes
- No
- Other: _____

16. Do you have any comments, suggestions, or feedback for the student services, and how to access them online?

17. Will you be taking another online course from Gavilan College?

Mark only one oval.

- Yes
- No
- Other: _____

18. Will you recommend online classes to other students?

Mark only one oval.

- Yes
- No
- Other: _____

19. Do you have any final comments about your experience with Online Classes, iLearn, and/or Gavilan College?

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