



## **Hollister Site**

### **Student Services**

#### **Vision/Narrative**

The Mission of the Hollister site of Gavilan Community College is to provide a nurturing and inviting environment where students and the community can receive quality customer service, programs and support to encourage life-long learning through education, career and vocational training.

#### **Feedback from Supervisor / Dean**



**Program Objective 1: Increase the college going culture and opportunities in San Benito community.**

**Strategy and Goal(s):**

Not Applicable: RESUBMITTED: Copied from Academic Year 2016-17

**IEC Program Review:**

No: In order for a productive learning environment and with students having to sit for a lengthy period of time in the classrooms, comfortable seating is needed and appropriate

**Progress:**

No- None -

**Activity 1: Continue the Junior Ram club work in middle schools.**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 2: Schedule outreach at local schools, including tabling at San Benito HS, participation in financial aid events, and other community efforts such as Girls Inc.**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 3: Partner with other agencies, such as Cal-Soap and noncredit programs already working in community schools and with students.**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Rankings:**

Ranker	Comments	Rank
Dean		
Vice-President		11
Budget Committee		
President's Council		



**Program Objective 2: Ensure student services at the Hollister Site are effective and comprehensive**

**Strategy and Goal(s):**

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #2: Use student learning outcomes assessment results to inform program plans and make program improvements.

Strategy #2: Improve student services and enhance curriculum and programs in order to help students meet their educational, career, and personal goals.

Goal #4: Evaluate student support services to identify successful strategies and remediate gaps that may hinder student success in accordance with instructional improvement goals.

**IEC Program Review:**

Yes, this Objective is based from the last IEC Program Review.

**Progress:**

No- None -

**Activity 1: Update and deliver the annual survey to identify and improve services.**

Personnel Request - *none*

Non-Personnel Request - *none*

**Activity 2: Meet with Department Directors to collaborate types of services to offer at Hollister Site**

Personnel Request - *none*

Non-Personnel Request - *none*

**Activity 3: Provide sufficient tutoring resources on site, including increasing awareness and use of Net Tutor.**

Personnel Request - *none*

Non-Personnel Request - *none*

**Activity 4: Collaborate with main campus services to increase training and information.**

Personnel Request - *none*

Non-Personnel Request - *none*

**Rankings:**



Ranker	Comments	Rank
Dean		
Vice-President		10
Budget Committee		
President's Council		



**Program Objective 3: Optimize course offerings in Hollister to meet student needs**

**Strategy and Goal(s):**

Strategy #1: Optimize enrollment, course offerings, and services to reflect community needs and growth.

Goal #3: Increase course and program offerings, as funding allows with a particular emphasis on Transfer Model Curriculum (AA/AS-Ts).

Strategy #1: Optimize enrollment, course offerings, and services to reflect community needs and growth.

Goal #5: Evaluate alternate delivery of courses and services such as online, hybrid, and High Step. Grow distance education program offerings as appropriate.

**IEC Program Review:**

Yes, this Objective is based from the last IEC Program Review.

**Progress:**

No- None -

**Activity 1: Meet with Deans to provide feedback regarding course offerings in Hollister**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 2: Participate in Enrollment Management committee to ensure Hollister course needs are represented.**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Rankings:**

Ranker	Comments	Rank
Dean		
Vice-President		12
Budget Committee		
President's Council		



**Program Objective 4: Support community and college integration in meeting Hollister education needs reflected in the Educational Master Plan.**

**Strategy and Goal(s):**

Strategy #1: Optimize enrollment, course offerings, and services to reflect community needs and growth.

Goal #1: Create an institutional approach to offer and integrate student outreach activities, recruitment, assessment, orientation, counseling, retention and follow-up efforts, with particular attention to educationally under-represented student populations.

**IEC Program Review:**

Yes, this Objective is based from the last IEC Program Review.

**Progress:**

No- None -

**Activity 1: Participate in community and college planning committees.**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Activity 2: Serve as a liaison/ambassador to the community, representing College initiatives and programs.**

**Personnel Request - *none***

**Non-Personnel Request - *none***

**Rankings:**

Ranker	Comments	Rank
Dean		
Vice-President		11
Budget Committee		
President's Council		