RESOURCE GUIDE
Basic Needs for Low Income Families
Southern Santa Clara County
September 2011

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DENTAL SERVICES

Denti-Cal Beneficiary Services Department
1(800) 322-6384 – Beneficiary Telephone Service Center
Hours: Mon. – Fri., 8:00am – 5:00pm
www.denti-cal.dhs.ca.gov
When you connect with the Medi-Cal Dental Interactive Voice Response System you may select from the following menu options:
  • Help in locating a Medi-Cal dental provider in your area.
  • Clinical screening appointment information.
  • Questions regarding your Treatment Authorization Request (TAR).
  • General Medi-Cal Dental program questions.
  • How to file a grievance/complaint

Gardener South County Dental Department
7526 Monterey Street
Gilroy, CA. 95020
Dental Department: Suite E Phone: (408) 848-9436
Monday – Friday: 8:00am – 5:00pm
Saturday: 8:00am – 4:30pm
Languages: Spanish
Provides dental services and exams with up to a 50% discount.

Valley Health Center Gilroy – Dental Clinic
7475 Camino Arroyo
Gilroy, CA. 95020
Appointments & Advice: 1-888-334-1000
Languages: Spanish
Bus #17
Hours: Monday, Wednesday, Friday 8:00am – 5:00pm

Valley Medical Mobile Dental Clinic
Between 1st Street and Leavesley Road (parked in Saint Mary’s Church lot)
Gilroy, CA. 95020
Friday: 10:00am – 3:30pm
Offers some dental services.
DRUG & ALCOHOL SERVICES

Advent Group Ministries – South County Step Up Program
Friendly Inn / Galvan Park
17666 Crest Avenue
Morgan Hill, CA 95037
www.adventgminc.com
Pre-Admission Interview: (408) 779-5050 between the hours of 9:00 am to 5:00 pm, Monday - Friday. All calls are strictly confidential.
Outpatient program offers teens struggling with substance abuse intensive group therapy, recovery education, individual counseling and family therapy. Step Up! also provides after-care services for youth emerging from Advent’s short-term residential treatment. Because the Step Up! program is funded by minor consent Medi Cal, services are offered at no cost to teens and most young adults up to 21 years of age. Eligibility is based on age and the need for substance abuse services - not income.

Community Solutions - Driving Under the Influence Program (DUI)
6980 Chestnut Street
Gilroy, CA 95020
(408) 842-7138
www.gilroydui.org
Drinking and driving harm reduction program using group education and behavior modification for adults referred by the Courts, Probation Dept., and DMV; Fee of $308-$1,732 depending on the program.
Languages: Spanish

Gilroy Family Resource Center / Narcotics Anonymous Groups
379 Tomkins Ct.
Gilroy, CA. 95020
(408) 758-3300
Monday 12:00 – 1:00pm; Wed. 12:00 – 1:00pm; Thurs. 12:00 – 1:00pm
Fri. 6:45 – 7:45pm
Languages: Spanish

Santa Clara County Department of Alcohol & Drug Services
Central Valley Methadone Clinic
2425 Enborg Lane
San Jose, California 95128
Phone: (408) 885-5400
Intake (Gateway) Phone: (800) 488-9919 – 24-hrs./day
Provides drug rehab and alcohol addiction treatment. Outpatient, drug detox and
substance abuse treatment programs are personalized based on clients' addiction
treatment needs. Self payment, Medicaid, Private health insurance. Types of Care:
- Detoxification Services: Treatment to rid the body of the effects of alcohol and
  other drugs.
- Residential Treatment: Structured live-in programs at licensed treatment
  facilities for men, women, and women with children.
- Outpatient Treatment: Includes services for pregnant and parenting women and
  medically supervised methadone maintenance to help stop opiate/heroin use.
- Dual-Diagnosis Services for individuals with alcohol and/or other drug and
  mental-health problems.
- Methadone/Drug-Replacement therapies: Effective medical treatment and
  outpatient counseling for heroin and other opiate addictions.

FOOD, CASH ASSISTANCE, MEDI-CAL

Gilroy Senior Center
7371 Hanna St
Gilroy, CA. 95020
(408) 846-0414
Provides a hot meal Mon. – Fri. 11:30am to persons age 60+ for a small donation of $2.
Some free health services (blood pressure screening, programs for the vision-impaired,
and nutrition programs) are offered. Bus passes, legal assistance, outreach
transportation.

Salvation Army
200 W. 5th St.
Gilroy, CA 95020
(408) 848-5373
Food boxes; weekday meals for homeless people.

Second Harvest Food Bank
Food Connection Hotline: 1-800-984-3663
www.shfb.org
Registration Line. All food bank recipients will be connected to one of the numerous
distributions sites in the Santa Clara County. Also offers assistance in applying for
Food Stamps.
Saint Joseph's Family Center
7950 Church St., Suite A
Gilroy, CA 95020
(408) 842-6662
www.stjosephsgilroy.org
Languages: Spanish
- **Food Assistance Pantry** distributes nutritious, balanced food baskets;
- **Lord’s Table Hot Meals Program** Sun. Tues. & Thurs. at 5:30pm – 6:30pm in Saint Mary School gymnasium next to Saint Joseph’s.
- **Emergency Rental / Utility / Transportation Assistance** Assists families through a financial crisis by enabling them to secure new housing, maintain their current housing and/or utility service. Applicants must provide substantiating documentation. Gas vouchers and VTA day passes are available.

**Social Security Administration – Online Services**
http://www.socialsecurity.gov
Information on obtaining benefits: Retirement, Disability, Social Security Card, forms and publications, finding a Social Security Office near you.

**Social Service Agency South County**
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3300
www.sccgov.org/portal/site/ssa/
Mon.- Fri. 8:00am – 5:00pm
Bus Rte. 17
Application Assistance Center: Food Stamps, Cash Assistance, Medi-Cal

**Santa Clara County Senior Nutrition - Meals on Wheels Program**
(408) 975-4860
Provides meal service to homebound seniors 60 years of age and older who are unable to provide meals for themselves or have difficulty obtaining food because of illness, frailty, or disability. Eligible seniors receive a weekly delivery of 7 breakfasts and 7 frozen lunch/dinner entrées supplemented by fresh fruit, juice, milk, bread, and other grocery items. Meals on Wheels participants receive nutritious meals equivalent to 2/3 of the Recommended Daily Requirement for older adults. A suggested donation of $1.80 per day is encouraged. Deliveries are available throughout Santa Clara County.
Women, Infants & Children (WIC)
Valley Health Center Gilroy
7475 Camino Arroyo, First Floor
Gilroy, CA 95020
(408) 792-5010
Monday – Friday 8:00am – 5:00pm; Saturday 8:00am – 11:30am.
Food and nutrition program for pregnant and breastfeeding women and children ages 5 and under. Breastfeeding education and support.

HEALTH SERVICES

Chronic Disease and Injury Prevention Unit
Santa Clara County Public Health Department
At Valley Health Center Gilroy
7475 Camino Arroyo
Gilroy, CA. 95020
General Information: 408-852-2305
Works to reduce health disparities. Nutrition, physical activity, disease prevention, breastfeeding and worksite wellness education.

De Paul Urgent Care Center – Saint Louise Regional Hospital
Medical Office Building (1st Floor)
18550 De Paul Drive, Ste. 109
Morgan Hill, CA 95037
(408) 782-1216
www.saintlouiseregionalhospital.org
Hours: Monday-Friday 3pm - 11pm; Saturday-Sunday 11am – 7pm
Non-emergency care for illnesses, minor injuries, minor lab work, EKG, X-ray

Gardner South County Health Center, Gardner Family Health Network
7526 Monterey Street
Gilroy, CA. 95020
Medical Phone: (408) 848-9400
Dental Phone: (408) 848-9436
www.gardnerfamilyhealth.org
Hours: Monday – Friday 8:00am - 5:00pm; Saturday 8:00 - 4:30 (Pediatrics Only)
Languages: Spanish
Family practice, OB/GYN, pediatrics, nutrition education, dental, optometry, pharmacy and comprehensive perinatal services program.
Kaiser Permanente Gilroy
7520 Arroyo Circle
Gilroy, CA 95020-7300
(408) 848-4095
www.kp.org
Primary care, OB/GYN, Pediatrics, Laboratory, Radiology, Dermatology, Optometry, Physical Therapy, Adult Psychiatry, Vision, Flu shots
Hours: Monday to Thursday: 8:30am - 7:30pm; Friday: 8:30am - 5:30pm

Planned Parenthood Gilroy Health Center
760 Renz Lane
Gilroy, CA. 95020
Phone: (408) 847-1739
www.plannedparenthood.org/health-center/
Hours: Monday 9:30am – 5:30pm, Tuesday, Thursday, Friday 8:45am – 5:00pm, Wednesday 11:00am-7:00pm; every other Saturday 9:00am – 2:00pm
Languages: Spanish
Reproductive and general health services including birth control, emergency contraception, pregnancy testing and options counseling, STD testing and treatment, HIV testing, breast and cervical cancer screening, abortion, sterilization, prenatal care, pediatrics and adult primary health care.

Saint Louise Regional Hospital
9400 No Name Uno
Gilroy, CA 95020
408-848-2000
www.saintlouiseregionalhospital.org
Emergency services, breast care, diagnostic imaging, maternal child health services, nutrition counseling, minimally invasive surgery, oncology services, pulmonary rehabilitation, stroke services, sinuplasty, surgical services wound care/hyperbaric medicine and spiritual care.

School Health Clinics - Gilroy Neighborhood Health Clinic
7861 Murray Avenue (next to South Valley Middle School)
Gilroy, CA. 95020
Phone: (408) 842-1017
www.schoolhealthclinics.org
Hours: Mon-Fri 8am – 4:30pm
Urgent care, physical exams and well-baby health checks, monitoring and treatment of chronic diseases, immunizations and tuberculosis skin tests, dental screening and referrals, diagnostic lab tests, prescriptions, confidential reproductive services, mental health services, nutritional counseling and health education, health insurance enrollment assistance.
South Valley Pregnancy Center
7891-C Westwood Drive
Gilroy, CA. 95020-4786
(408) 847-8880
1-800-395-HELP – 24-hr. Helpline
www.svpcc.org
Hours: Tues. – Thurs. 10:00am – 5:00pm

The Health Trust – AIDS Services
1400 Parkmoor Ave.
Suite 230
San Jose, CA 95126
Phone: 408-961-9850, 800-325-1890
Fax: 408-961-9856
Email: AIDSServices@healthtrust.org
The Health Trust provides services to Santa Clara County residents with HIV/AIDS and empowers patients and families to solve their day-to-day needs. Essential services include:

• Case management for those who meet eligibility criteria to assist with managing medication; communicating with medical and social service providers; negotiating complex systems such as Social Security and health insurance; finding emotional support; mental health and substance abuse treatment referrals; and referrals to other services in the community.
• Emergency financial assistance
• Hot meal delivery (for those on case management)
• Food baskets
• Homecare (for those on case management)
• Rental subsidies and support services to help residents find and stay in stable housing
• Help identifying and receiving benefits including community resources, state and federal resources and medical and wellness resources.
Valley Health Center Gilroy
7475 Camino Arroyo
Gilroy, CA. 95020
Appointments & Advice: 1-888-334-1000
Bus #17
Hours: 8:00am – 5:00pm
Languages: Spanish
Adult Medicine, Comprehensive Perinatal Services, Dental Clinic, Diabetes Education,
Diagnostic Imaging, Family Practice, TB Clinic, Ob/Gyn, Pregnancy Testing, Pediatrics,
Pediatric Healthy Lifestyle Clinic.

HOMLESS SERVICES

Shelter Bed Hotline – Serves 9 Bay Area Counties
1(800) 774-3583 – 24-hrs./day
www.shelternetwork.org
Callers are given a menu of choices including county, language and type of shelter needed. Information is then given on entry requirements, services offered and location of the shelter. After hearing the requirements and services offered – and determining which shelter best fits their unique needs – callers in Santa Clara County can press 1 to immediately speak to on site shelter staff about bed availability.

Community Voicemail Program – Community Technology Alliance
115 East Gish Rd. #222
San Jose, Ca 95112
408-437-8800
Monday – Friday 9:00am – 5:00pm
www.cvm.org
A Community Voicemail Number allows each client to be reachable in an easy, efficient and effective way.

Gardner Family Network – Healthcare for the Homeless Project (Mobile Unit)
Contact: Roberta Gunderson (408) 935-3918
Healthcare for the Homeless provides primary medical care, social services, health education, contracted services, referrals. Services are provided on an outreach basis to shelters, churches and drop in centers. Mobile Medical Unit serves Sobrato Transitional Apartments, National Guard Armory (seasonal/cold weather shelter), Saint Mary's Church, Arturo Ochoa Migrant Camp, Rodriguez Migrant Camp, Del Toro Migrant Camp. Services are also provided at community events and health fairs.
Gilroy Armory Winter Shelter – Open Nov. 1 to April 1
8490 Wren Ave.
Gilroy, CA 95020
For info call EHC Lifebuilders: (408) 539-2170

Saint Joseph’s Family Center
7950 Church St., Suite A
Gilroy, CA 95020
(408) 842-6662
www.stjosephsgilroy.org
Languages: Spanish
- **Food Assistance Pantry** on site distributes nutritious, balanced food baskets;
- **Brown Bag Lunch Program** for unhoused persons provides hydration and nutritious food;
- **Lord’s Table Hot Meals Program** Sun. Tues. & Thurs. at 5:30pm – 6:30pm in Saint Mary School gymnasium next to Saint Joseph’s.
- **Gilroy Place** provides permanent housing, case management, employment support and counseling services for chronically homeless individuals with a disabling condition.
- **St. Joseph’s / Invision Emergency Shelter**
- Homeless Families with one or more children under 18 who need Emergency Shelter should call (408) 926-8885
- Wraparound **Employment Services** help the hardest to serve secure and retain permanent, full-time employment that pays family-sustaining wages.
- **Gilroy Street Team** employs homeless and formerly homeless individuals to assist with beautification projects around the City of Gilroy. Participation is rewarded with vouchers for rent, food and other necessities. Participants also receive training and coaching that can help them enter the workforce.

Social Service Agency - South County
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3300
www.sccgov.org/portal/site/sse/
Mon.-Fri. 8:00am – 5:00pm
Languages: Spanish
Bus Rte. 17
The Social Services Agency offers assistance for low-income individuals and families, including Medi-Cal, Food Stamps, CalWorks, General Assistance and Homeless and Refugee Assistance.
Valley Homeless Healthcare Program – Gilroy Mobile Unit Site
Van parks on Monterey Rd. between First St. and Leavesley
Thursdays: 1:00pm – 7:00pm
Bus #68
Medical Home for homeless individuals who cannot or will not seek care in conventional healthcare settings.

HOTLINES

Child Abuse & Neglect Center – Santa Clara County DFCS
(408) 683-0601
24-hour reporting
The Department of Family and Children Services operates a Child Abuse and Neglect Center which screens calls 24 hours a day, seven days a week. After 6 p.m. there may only be one person on duty, and your call may go to voice mail to be returned as soon as possible in the order received.

Domestic Violence Shelter & Services - Community Solutions
24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV
Languages: Spanish, Portuguese, Farsi, others through a language bank

Elder / Dependent Adult Abuse – Santa Clara County Adult Protective Services
(408) 975-4900 or 1-800-414-2002
24-hour confidential reporting
By law, APS must keep confidential the identity of anyone making a report and may share this only with other, specified investigating agencies. When you call, an Adult Protective Services social worker will listen to your concerns. Any details you can provide about the elder or dependent adult will be valuable. It is helpful for the APS worker to know who the important people are in the victim's life. With this information the worker can investigate and determine the best course of action in collaboration with the client.

Human Trafficking Victims - Community Solutions
24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV
Languages: Spanish, others through a language line

Rape Crisis Support - Community Solutions
24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV
Languages: Spanish, others through a language line
Santa Clara County Mental Health Dept. - Suicide & Crisis Hotline (24 hr.)
1-855-278-4204 toll free
24-hour, 7 day-a-week telephone hotline for Santa Clara County. Trained volunteers will assist people who are feeling suicidal or in a crisis and need to talk to someone. Multi-lingual counselors are available. Free.

Shelter Bed Hotline – Serves 9 Bay Area Counties
1(800) 774-3583 – 24-hrs./day
www.shelternetwork.org
Callers are given a menu of choices including county, language and type of shelter needed. Information is then given on entry requirements, services offered and location of the shelter. After hearing the requirements and services offered — and determining which shelter best fits their unique needs — callers in Santa Clara County can press 1 to immediately speak to on site shelter staff about bed availability.

Valley Medical Center - Emergency Psychiatric Services (24Hr)
871 Enborg Lane
San Jose, CA  95128
(408) 885-6100
Emergency Psychiatric Services (EPS) is operated by the Acute Psychiatric Services Division of Valley Medical Center (VMC) and is the only 24 hour locked emergency psychiatric room in Santa Clara County. EPS is charged with the evaluation, treatment, and appropriate referral of all patients who arrive on the VMC campus either voluntarily or involuntarily. Most patients arrive at EPS on an involuntary legal status. Evaluation, assessment, treatment, and observation are completed in most cases in less than 24 hours. All patients are evaluated and assessed by a qualified physician (psychiatrist). Following care at EPS, a patient may be admitted to a hospital for further inpatient care, or referred out to community treatment.

INSURANCE

Children's Health Initiative
888-244-5222 (toll free)
www.CHlkids.org
Serves uninsured children in Santa Clara County with family income at or below 300% of the Federal Poverty Level. Bilingual staff will answer questions and help you get your children insured.
Health Benefits Resource Center
Saint Louise Regional Hospital
Medical Pavilion, 9460 No name Uno, Suite 135
Gilroy, CA 95020
408-848-4948
www.saintlouiseregionalhospital.org
Languages: Spanish
The Health Benefits Resource Center at Saint Louise Regional Hospital offers a one-stop center that links community residents to affordable healthcare insurance, food stamps and support services. Phone for appointment with Certified Application Assistants.

Santa Clara Family Health Plan (SCFHP)
Tropicana Shopping Center
1153 S. King Road, San Jose, CA 95122
Appointment Assistance: 1-877-680-6144
Hours: Mon. – Fri., 8:30am – 5:30pm
www.scfhp.com
Not-for-profit health plan that operates solely in Santa Clara County. Comprehensive, affordable medical, dental and vision coverage through these health insurance programs: Medi-Cal, Healthy Families, Healthy Kids, and Healthy Workers. Medi-Cal and Healthy Families are public insurance programs. Healthy Kids is a locally funded insurance program. Healthy Workers provides healthcare coverage to service the needs of small businesses

Social Service Agency - South County
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3300
www.sccgov.org/portal/site/ssa/
Mon.- Fri. 8:00am – 5:00pm
The Social Services Agency offers assistance for low-income individuals and families, including Medi-Cal, Food Stamps, CalWorks, General Assistance and Homeless and Refugee Assistance
MENTAL HEALTH

Mental Health Call Center – 24 hrs.
Santa Clara County Health & Hospital System
1-800-704-0900 or 408-885-5673
408-704-7544 (fax)
www.sccmhd.org

Call Center services are available in English, Spanish, and Vietnamese 24 hours a day, 7 days a week by calling 1-800-704-0900. General information, appointments, and referrals can be made available Monday through Friday, 8:00am to 5:00pm. After 5:00pm on weekdays and weekends/holidays, the 1-800-704-0900 is for crisis calls only.

The Santa Clara County Call Center is the centralized entry point for individuals who are seeking County mental health services. The primary function is to provide a 24-hour telephone service which (1) screens for mental health needs, (2) directs callers to programs and services that are suitable for meeting their needs, and (3) authorizes Fee-for-Services Medi-Cal visits. In addition, the Call Center provides telephone crisis intervention response to callers in an acute mental health crisis, attempting to stabilize them until a crisis counselor or other crisis services provider can intervene to provide more extensive or specialized services, based upon the telephone screening. Call Center workers typically direct callers as follows for ongoing care:

- Link a potential consumer to a County Mental Health Service Team by scheduling an appointment for the caller to receive an in-depth, face-to-face assessment at the County Mental Health site most appropriate for the consumer. Consumer’s language, cultural, and geographical needs are a primary consideration in scheduling.

- Link a potential consumer to a County-contracted community agency by faxing the information obtained during the telephone screening to the agency selected to deliver counseling or other mental health services.

- Refer a non-eligible caller to an independent community resource that can meet the caller’s mental health needs.

- Provide Authorization for Medi-Cal services to fee-for-service providers for those clients seeking mental health services under Phase II Medi-Cal.

- In addition to its telephone services, the Call Center provides community outreach services to inform agencies and the general public of services provided through Santa Clara County’s Department of Mental Health.

- Psychological testing and 2nd opinions may be provided in special circumstances.
Chamberlain’s Mental Health Services
8352 Church Street, Suite C
Gilroy, CA 95020
(408) 848-6511
www.chamberlainsmhs.com

- **Chamberlain’s Outpatient Clinic**
  Child/family oriented program provides outpatient mental health services to
  assess, evaluate, and/or treat individuals, families or groups experiencing
  psychological distress that is affecting their relationships and ability to function in
  the environment. Provides: Play Therapy; Family, Individual, and Group
  Therapy; Psychosocial Assessments; Medication Evaluations, Prescription and
  Monitoring; Crisis Intervention.

- **Chamberlain’s Day Treatment Program**
  The Day Treatment Program provides year round, 5 days a week, 3 hours a day
  treatment for emotionally troubled children (3-12 years) who require more
  intensive care than can be provided with an outpatient program.

Community Solutions - Adult Mental Health Programs
6980 Chestnut Street  16264 Church Street  310 Fourth Street
Gilroy, CA  95020     Morgan Hill, CA  95037     Hollister, CA  95023
(408) 842-7138       (408) 779-2113       (831) 637-1094
www.communitysolutions.org

- **Adult Traditional Mental Health Services**
  Medication support, individual therapy, group therapy and case management for
  seriously mentally ill adults (18-59 yrs.); Medi-Cal or Medicare.

- **Counseling Services for Survivors of Domestic Violence & Sexual Assault**
  Weekly counseling up to 6 months for any victim of sexual assault (adult or child)
  within the last two years. No fees.

- **Older Adult Traditional Mental Health Services**
  Medication support, individual therapy, group therapy, and case management
  services for seriously mentally ill adults age 60 or older; Medi-Cal

- **FSP Adult & Older Adult Services**
  Intensive therapy, rehabilitation, case management & medication support for
  Seriously Mentally Ill adults ages 26-59 yrs. and older adults 60+ who have
  histories of institutionalization and difficulty living independently; Medi-Cal,
  uninsured.

- **La Casa del Puente Transitional Residential Program**
  Voluntary, short-term, bilingual residential treatment program for adults ages 18-
  59 yrs. with a current psychiatric DSM IV, Axis I diagnosis; SSI/GA/MediCal and
  private pay.
Community Solutions - Child and Youth Mental Health Programs
6980 Chestnut Street  16264 Church Street  310 Fourth Street
Gilroy, CA  95020   Morgan Hill, CA  95037   Hollister, CA  95023
(408) 842-7138    (408) 779-2113    (831) 637-1094
www.communitysolutions.org   (sexual assault & domestic violence only)

- **Family & Children Mental Health Services**
  Outpatient mental health counseling, case management & medication support children under 21 years who meet medical necessity for mental health services and their families. Full-scope Medi-Cal.

- **Independent Living Skills Program**
  Daily living skills instruction and case management for current/former youth ages 16-21; no fee.

- **Restorative Justice Program**
  Skill-building program to reduce re-offending for youth in the Juvenile Justice system who have generally low misdemeanor first-time offenses; no fee.

- **System of Care (Juvenile Probation/Dept. Family & Children’s Services)**
  Intensive in-home outpatient mental health counseling, case management & medication support for System of Care (JPD/DFCS) youth under 18 yrs.; MediCal, Healthy Families.

- **Status Offender Services – 601 Crisis Counseling Services**
  Designed to stabilize youth ages 10-17 who are in a current crisis and prevent involvement in the Juvenile Justice System. No fees.

Rebekah Children’s Services – Community Mental Health Center
290 IOOF Avenue
Gilroy, CA. 95020
Tel: (408) 846-2100
www.rcskids.org
Provides individual therapy, group therapy, family therapy and psychological assessment. In collaboration with the Gilroy Unified School District, RCS offers bilingual behavioral health care to Gilroy school children including psychiatric consultation, treatment, and referral for specialized services such as alcohol and other drug treatment. The Health Center also works with specialized populations from prenatal to 6 years of age and medium-risk probation youth.

San Andreas Regional Center
7855 Wren Ave, Suite A
Gilroy, CA. 95020
Tel: (408) 846-8805
www.sarc.org
Serves people with developmental disabilities. To be considered eligible, a disability must have originated before the age of eighteen, be likely to continue indefinitely, and constitute a substantial handicap. The eligible conditions are: Mental Retardation,
• **Concepts of Recovery FSP Criminal Justice**
  Mental health services, medication support, case management, dual diagnosis groups, and 24/7 on-call services for adults ages 18-59 involved with the criminal justice system diagnosed with a mental health disorder and co-occurring substance abuse. Medi-Cal.

• **Driving Under the Influence Program (DUI) – www.gilroydui.org**
  Drinking and driving harm reduction program using group education and behavior modification for adults referred by the Courts, Probation Dept., and DMV; Fee of $308 - $1,732 depending on the program.

**Record Clearance - Santa Clara County Probation Department**
(408) 435-2061
www.sccgov.org/portal/site/probation/
Adults (18 years of age and older) convicted of a crime may not have their record sealed. Under certain circumstances, the conviction may be set aside and the case dismissed by the Court. This procedure is called Record Clearance. The record clearance does not keep the offense from serving as a prior conviction in a later criminal proceeding, not does the record clearance prevent a conviction for possession of a firearm by a felon or a person addicted to a narcotic drug. Court appearance and legal representation are not required. The process may take up to six months. A fee is charged. You can download an APPLICATION from the website.

**VICTIMS OF CRIME**

**Adult Protective Services**
333 West Julian St. 4th Floor
San Jose, Ca 95110
408-975-4900 or 1-800-414-2002 – 24 hrs.
www.sccgov.org/portal/site/ssa/
Investigates reports of abuse and neglect of anyone age 65 or older, or dependent adults ages 18-64 who because of mental or physical disability are unable to protect themselves. APS has culturally competent staff with bilingual services in Spanish, Vietnamese, Mandarin, Cantonese, Farsi and Korean.
The following must be reported:
  • Physical abuse (including sexual abuse)
  • Neglect
  • Financial abuse
  • Abandonment
  • Isolation
  • Abduction
  • Self-neglect
  • (Mental suffering - reporting optional)
Chamberlain’s Victim Treatment Program
8352 Church Street, Suite C
Gilroy, CA 95020
(408) 848-6511
www.chamberlainsmhs.com
Languages: Spanish
Therapeutic program focusing on children and families that are in emotional distress as a result of the victimization of a crime. The program specializes in children and adults that are victims of physical and/or sexual abuse. The Victim Treatment Program provides: Play Therapy; Individual, Family, and Group Therapy.

Community Solutions Domestic Violence Shelter
24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV
Languages: Spanish, others through a language line
Serves Gilroy, San Martin, Morgan Hill, Southern San Jose and San Benito County
Confidential shelter and support for victims of domestic violence and their minor children; 24-hr. crisis line, emergency food and shelter, crisis intervention, safety planning, counseling, links to resources and follow-up services. Legal advocates ensure victims receive necessary court documents and provide peer counseling/debriefing. No fees.

Community Solutions Services for Human Trafficking Victims
24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV
Languages: Spanish, others through a language line
Crisis intervention; shelter and basic needs, victim advocacy with law enforcement and court proceedings; access to benefits and immigration attorneys; assistance with safety planning, transportation, education, goal planning and referrals for other services. No fees.

Community Solutions Rape Crisis Support
24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV
Languages: Spanish, others through a language line
Serves Gilroy, San Martin, Morgan Hill, Southern San Jose and San Benito County
Languages: Spanish, others through a language line
Crisis intervention for victims of rape and other forms of sexual assault; Peer counseling dealing with present or past sexual assault for individuals, significant others, and family; Accompaniment, advocacy for services, information and referrals; longer-term professional counseling. No fees.
Santa Clara County Victim Witness Assistance Center
Silicon Valley FACES
777 N. First Street
Suite 220
San Jose, CA 95112
Phone: 408-295-2656
Fax: 408-289-5430
www.svfaces.org/ourwork.html
SV FACES provides emergency aid, counseling, and compensation to victims of crime and to court witnesses.

LEGAL / IMMIGRATION

California Rural Legal Assistance (CRLA)
7365 Monterey Road, Suite H
Gilroy, CA 95020
(408) 847-1408
CRLA is nationally recognized as a leader in farm worker and migrant service provision representing low-income rural clients on issues of Civil Rights; Education and students' rights; health access and benefits; tenants' rights; and Employees' rights.

Catholic Charities – South County Immigration Legal Services
7950 Church Street Gilroy, CA 95020.
(408) 842-4808 (immigration)
(408) 914-8337 (citizenship)
Thursday by appointments only
We only assist clients who are residents of South County (Gilroy, San Martin, and Morgan Hill). Family visa petitions; Asylum applications; Petitions under the Violence Against Women Act; removal proceedings; Administrative and appeals; Naturalization services and assistance; Religious visas; Special immigrant petitions for children in foster care; Affidavits of support; Applications for waivers of grounds of inadmissibility; Photographs; Notary public services; Document translation.

Project Sentinel
7800 Arroyo Circle - Bldg. A
Gilroy, CA 95020
Phone (408) 842-7740
gilroy@housing.org
Services: Community Mediation, Fair Housing / Housing Discrimination, Home Ownership Counseling, Tenant / Landlord Counseling. Helps people resolve housing problems. The agency assists home seekers as well as housing providers through
counseling, complaint investigation, mediation, conciliation and education. All services are free and confidential.

VOCATIONAL TRAINING

Center for Employment Training (CET)
7800 Arroyo Circle
Gilroy, CA 95020
(408) 842-6484
Gilroy@cet2000.org
Hands-on job training for youth and adults to obtain non-subsidized employment with training benefits. Centers operate year-round, featuring an open-entry, open-exit, competency-based training format; there are no fixed "semesters." Students train at their own pace in a highly individualized, non-competitive environment, with over 60% of the training conducted in a hands-on environment. In preparing for a transition to long term, secure employment jobs, CET education and training focuses on good work habits, in addition to skills training.

The Learning and Loving Education Center
16890 Church Street, #16
Morgan Hill, CA 95037
(408) 776-1196
www.learningandloving.org
Daytime classes strive to increase literacy and teach computer skills to immigrant and other women and to empower them to achieve higher education, better jobs, improved health care, and improved self-esteem. Childcare provided on-site.

Saint Joseph’s Family Center – Employment Services
7950 Church Street, Suite A
Gilroy, CA 95020
Contact: Gustavo Alcantar (408) 842-6662 ext. 28
Provides specialized, case managed employment services for low-income individuals living in Gilroy or San Martin, CA. Includes job coaching and counseling, resume development, interview techniques, financial education, job searches, assistance setting up email accounts, job board and other support services.
Work2future One Stop – Job Seeker Services - Gilroy
7800 Arroyo Circle, Suite A
Gilroy, CA 95010
(408) 846-1480
Mon. – Fri., 8:00am – 5:00pm
Comprehensive employment resources and services customized to job seekers and employers. Job search & placement services, career counseling, workshops, computer & Internet access, online job postings, job fairs, English language classes, and financial literacy workshops.

Work2future One Stop – Job Seeker Services – Morgan Hill
17666 Crest Ave.
Morgan Hill, CA 95037
(408) 776-8248
Monday – Friday 8:30am – 12:00pm and 1:00pm – 4:30pm
Job search services. Job lists; computer lab for job search; printer; copier for resumes; program referrals.