## Fall 12 Communication Survey Results

### Small Group Communication

#### Rating of skills

<table>
<thead>
<tr>
<th></th>
<th>Poor</th>
<th></th>
<th>Fair</th>
<th></th>
<th>Good</th>
<th></th>
<th>Excellent</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>After completing courses, how would you rate your effective communication skills</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>2%</td>
<td>28</td>
<td>56%</td>
<td>21</td>
<td>42%</td>
</tr>
<tr>
<td>After completing courses, how would you rate your effective leadership skills</td>
<td>0</td>
<td>0%</td>
<td>6</td>
<td>12%</td>
<td>27</td>
<td>54%</td>
<td>17</td>
<td>34%</td>
</tr>
<tr>
<td>After completing courses, how would you rate the benefits of group work</td>
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<td>0%</td>
<td>3</td>
<td>6%</td>
<td>15</td>
<td>30%</td>
<td>32</td>
<td>64%</td>
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<tr>
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<td>23</td>
<td>46%</td>
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<td>49%</td>
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<tr>
<td>After completing courses, how would you rate your team building skills</td>
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<td>0%</td>
<td>2</td>
<td>4%</td>
<td>21</td>
<td>42%</td>
<td>27</td>
<td>54%</td>
</tr>
<tr>
<td>After completing courses, how would you rate service learning</td>
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<td>6%</td>
<td>18</td>
<td>36%</td>
<td>28</td>
<td>57%</td>
</tr>
<tr>
<td>After completing courses, how would you rate your conflict management skills</td>
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<td>4%</td>
<td>28</td>
<td>56%</td>
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<td>40%</td>
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<tr>
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<td>27</td>
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<tr>
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<td>10%</td>
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## Courses Taken

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<td>.0%</td>
</tr>
<tr>
<td>CMUN 4_</td>
<td>Intercultural Communication</td>
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<td>16.0%</td>
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<td>CMUN 6_</td>
<td>Conflict Resolution</td>
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<td>.0%</td>
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<tr>
<td>CMUN 8_</td>
<td>Interpersonal Communication</td>
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<td>CMUN 11_</td>
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## Program

<table>
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<th>Count</th>
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<th>Count</th>
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<td>82.0%</td>
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<tr>
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<td>41</td>
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# Public Speaking Communication

## Rating of skills

<table>
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<tr>
<th></th>
<th>Poor</th>
<th></th>
<th>Fair</th>
<th></th>
<th>Good</th>
<th></th>
<th>Excellent</th>
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<tbody>
<tr>
<td></td>
<td>Count</td>
<td>%</td>
<td>Count</td>
<td>%</td>
<td>Count</td>
<td>%</td>
<td>Count</td>
<td>%</td>
</tr>
<tr>
<td>Effective public speaking skills</td>
<td>1</td>
<td>.8%</td>
<td>12</td>
<td>9.3%</td>
<td>73</td>
<td>56.6%</td>
<td>43</td>
<td>33.3%</td>
</tr>
<tr>
<td>Effective delivery skills</td>
<td>1</td>
<td>.8%</td>
<td>14</td>
<td>10.9%</td>
<td>70</td>
<td>54.3%</td>
<td>44</td>
<td>34.1%</td>
</tr>
<tr>
<td>Effective demonstrative/informative speaking skills</td>
<td>1</td>
<td>.8%</td>
<td>10</td>
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<td>64</td>
<td>49.6%</td>
<td>54</td>
<td>41.9%</td>
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<tr>
<td>Effective outlining/organizing skills</td>
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<td>.8%</td>
<td>14</td>
<td>10.9%</td>
<td>55</td>
<td>42.6%</td>
<td>59</td>
<td>45.7%</td>
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<td>6</td>
<td>4.7%</td>
<td>48</td>
<td>37.2%</td>
<td>74</td>
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<tr>
<td>Effective persuasive skills</td>
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<tr>
<td>Dealing with speech anxiety</td>
<td>3</td>
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<td>18.6%</td>
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<td>41.9%</td>
<td>48</td>
<td>37.2%</td>
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<tr>
<td>Benefits of public speaking</td>
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<td>51.2%</td>
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Gavilan College Institutional Research

February, 2012
### Courses Taken

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<td>Oral Reading</td>
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<tr>
<td>CMUN 4_</td>
<td>Intercultural Communication</td>
<td>8</td>
<td>6.2%</td>
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<tr>
<td>CMUN 5_</td>
<td>Fundamentals of Communication Studies</td>
<td>3</td>
<td>2.3%</td>
</tr>
<tr>
<td>CMUN 6_</td>
<td>Conflict Resolution</td>
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<td>0.0%</td>
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<tr>
<td>CMUN 8_</td>
<td>Interpersonal Communication</td>
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<td>9.2%</td>
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<td>CMUN 10_</td>
<td>Small Group Communication</td>
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<td>9.2%</td>
</tr>
<tr>
<td>CMUN 11_</td>
<td>Business Communication</td>
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<tr>
<td>CMUN 129_</td>
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### Program

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<td>18.0%</td>
</tr>
<tr>
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## Intercultural communication

### Rating of skills

<table>
<thead>
<tr>
<th>Skill</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Effective Intercultural communication skills</strong></td>
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<td>27</td>
<td>1</td>
<td>0</td>
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<td><strong>Awareness of various cultures</strong></td>
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<td>12</td>
<td>1</td>
<td>0</td>
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<tr>
<td><strong>Understanding of your own stereotypes and perceptions surrounding culture</strong></td>
<td>34</td>
<td>11</td>
<td>1</td>
<td>0</td>
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<td><strong>Public speaking and presentation skills</strong></td>
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<td>12</td>
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<td><strong>Communication competency in a multicultural society</strong></td>
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<td>18</td>
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<td>17</td>
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## Courses Taken

<table>
<thead>
<tr>
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<th>Count</th>
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<tr>
<td>CMUN1A_ Public Speaking</td>
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<td>32.6%</td>
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<tr>
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<td>4.3%</td>
</tr>
<tr>
<td>CMUN 4_ Intercultural Communication</td>
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<td>69.6%</td>
</tr>
<tr>
<td>CMUN 5_ Fundamentals of Communication Studies</td>
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<td>4.3%</td>
</tr>
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<td>CMUN 6_ Conflict Resolution</td>
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</tr>
<tr>
<td>CMUN 8_ Interpersonal Communication</td>
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## Program

<table>
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<tr>
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Interpersonal communication

Rating of skills

<table>
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<tr>
<th></th>
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<th></th>
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<th></th>
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<th></th>
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<tbody>
<tr>
<td></td>
<td>Count</td>
<td>%</td>
<td>Count</td>
<td>%</td>
<td>Count</td>
<td>%</td>
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<td>12.2%</td>
<td>43</td>
<td>52.4%</td>
<td>28</td>
<td>34.1%</td>
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<td>14</td>
<td>17.1%</td>
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<td>18.3%</td>
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## Courses Taken

<table>
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<tr>
<td>CMUN1A_</td>
<td>Public Speaking</td>
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<tr>
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## Program

<table>
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<tr>
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<td>24</td>
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<td>18.3%</td>
</tr>
<tr>
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<td>11</td>
<td>13.4%</td>
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</table>
# Fast Track Public Speaking

## Rating of skills

<table>
<thead>
<tr>
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<th>Fair</th>
<th>Good</th>
<th>Excellent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Was the content easy to understand</strong></td>
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<td>1</td>
<td>11</td>
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<tr>
<td><strong>Did the course meet your expectations?</strong></td>
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<td>1</td>
<td>11</td>
<td>42</td>
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<tr>
<td><strong>Were the topics covered in sufficient detail?</strong></td>
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<td>18</td>
<td>31</td>
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<tr>
<td><strong>The pace of the course</strong></td>
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<td>5</td>
<td>12</td>
<td>26</td>
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<tr>
<td><strong>Did the course materials support the objectives</strong></td>
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<td>4</td>
<td>19</td>
<td>29</td>
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<tr>
<td><strong>Were the course materials clear</strong></td>
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<td>8</td>
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<tr>
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<tr>
<td><strong>Would you recommend the fast track course to others</strong></td>
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<td>0</td>
<td>9</td>
<td>45</td>
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<tr>
<td><strong>What overall rating would you give the course</strong></td>
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<td>5</td>
<td>46</td>
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