

# **SOUTH COUNTY** COLLABORATIVE



## **RESOURCE GUIDE** Basic Needs for Low Income Families Southern Santa Clara County September 2011

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## DENTAL SERVICES

### **Denti-Cal Beneficiary Services Department**

1(800) 322-6384 – Beneficiary Telephone Service Center

Hours: Mon. – Fri., 8:00am – 5:00pm

[www.denti-cal.dhs.ca.gov](http://www.denti-cal.dhs.ca.gov)

When you connect with the Medi-Cal Dental Interactive Voice Response System you may select from the following menu options:

- Help in locating a Medi-Cal dental provider in your area.
- Clinical screening appointment information.
- Questions regarding your Treatment Authorization Request (TAR).
- General Medi-Cal Dental program questions.
- How to file a grievance/complaint

### **Gardener South County Dental Department**

7526 Monterey Street

Gilroy, CA. 95020

Dental Department: Suite E Phone: (408) 848-9436

Monday – Friday: 8:00am – 5:00pm

Saturday: 8:00am – 4:30pm

Languages: Spanish

Provides dental services and exams with up to a 50% discount.

### **Valley Health Center Gilroy – Dental Clinic**

7475 Camino Arroyo

Gilroy, CA. 95020

Appointments & Advice: 1-888-334-1000

Languages: Spanish

Bus #17

Hours: Monday, Wednesday, Friday 8:00am – 5:00pm

### **Valley Medical Mobile Dental Clinic**

Between 1<sup>st</sup> Street and Leavesley Road (parked in Saint Mary's Church lot)

Gilroy, CA. 95020

Friday: 10:00am – 3:30pm

Offers some dental services.

## DRUG & ALCOHOL SERVICES

### **Advent Group Ministries – South County Step Up Program**

Friendly Inn / Galvan Park  
17666 Crest Avenue  
Morgan Hill, CA 95037  
[www.adventgm.com](http://www.adventgm.com)

Pre-Admission Interview: (408) 779-5050 between the hours of 9:00 am to 5:00 pm, Monday - Friday. All calls are strictly confidential.

Outpatient program offers teens struggling with substance abuse intensive group therapy, recovery education, individual counseling and family therapy. Step Up! also provides after-care services for youth emerging from Advent's short-term residential treatment. Because the Step Up! program is funded by minor consent Medi Cal, services are offered at no cost to teens and most young adults up to 21 years of age. Eligibility is based on age and the need for substance abuse services - not income.

### **Community Solutions - Driving Under the Influence Program (DUI)**

6980 Chestnut Street  
Gilroy, CA 95020  
(408) 842-7138  
[www.gilroydui.org](http://www.gilroydui.org)

Drinking and driving harm reduction program using group education and behavior modification for adults referred by the Courts, Probation Dept., and DMV; Fee of \$308-\$1,732 depending on the program.

Languages: Spanish

### **Gilroy Family Resource Center / Narcotics Anonymous Groups**

379 Tomkins Ct.  
Gilroy, CA. 95020  
(408) 758-3300

Monday 12:00 – 1:00pm; Wed. 12:00 – 1:00pm; Thurs. 12:00 – 1:00pm

Fri. 6:45 – 7:45pm

Languages: Spanish

### **Santa Clara County Department of Alcohol & Drug Services**

Central Valley Methadone Clinic  
2425 Enborg Lane  
San Jose, California 95128

Phone: (408) 885-5400

Intake (Gateway) Phone: (800) 488-9919 – 24-hrs./day

Provides drug rehab and alcohol addiction treatment. Outpatient, drug detox and

substance abuse treatment programs are personalized based on clients' addiction treatment needs. Self payment, Medicaid, Private health insurance. Types of Care:

- **Detoxification Services:** Treatment to rid the body of the effects of alcohol and other drugs.
- **Residential Treatment:** Structured live-in programs at licensed treatment facilities for men, women, and women with children.
- **Outpatient Treatment:** Includes services for pregnant and parenting women and medically supervised methadone maintenance to help stop opiate/heroin use.
- **Dual-Diagnosis Services** for individuals with alcohol and/or other drug and mental-health problems.
- **Methadone/Drug-Replacement therapies:** Effective medical treatment and outpatient counseling for heroin and other opiate addictions.

### FOOD, CASH ASSISTANCE, MEDI-CAL

#### **Gilroy Senior Center**

7371 Hanna St  
Gilroy, CA. 95020  
(408) 846-0414

Provides a hot meal Mon. – Fri. 11:30am to persons age 60+ for a small donation of \$2. Some free health services (blood pressure screening, programs for the vision-impaired, and nutrition programs) are offered. Bus passes, legal assistance, outreach transportation.

#### **Salvation Army**

200 W. 5th St.  
Gilroy, CA 95020  
(408) 848-5373

Food boxes; weekday meals for homeless people.

#### **Second Harvest Food Bank**

Food Connection Hotline: 1-800-984-3663

[www.shfb.org](http://www.shfb.org)

Registration Line. All food bank recipients will be connected to one of the numerous distributions sites in the Santa Clara County. Also offers assistance in applying for Food Stamps.

**Saint Joseph's Family Center**

7950 Church St., Suite A

Gilroy, CA 95020

(408) 842-6662

[www.stjosephsgilroy.org](http://www.stjosephsgilroy.org)

Languages: Spanish

- **Food Assistance Pantry** distributes nutritious, balanced food baskets;
- **Lord's Table Hot Meals Program** Sun. Tues. & Thurs. at 5:30pm – 6:30pm in Saint Mary School gymnasium next to Saint Joseph's.
- **Emergency Rental / Utility / Transportation Assistance** Assists families through a financial crisis by enabling them to secure new housing, maintain their current housing and/or utility service. Applicants must provide substantiating documentation. Gas vouchers and VTA day passes are available.

**Social Security Administration – Online Services**

<http://www.socialsecurity.gov>

Information on obtaining benefits: Retirement, Disability, Social Security Card, forms and publications, finding a Social Security Office near you.

**Social Service Agency South County**

379 Tomkins Court

Gilroy, CA 95020

(408) 758-3300

[www.sccgov.org/portal/site/ssa/](http://www.sccgov.org/portal/site/ssa/)

Mon.- Fri. 8:00am – 5:00pm

Bus Rte. 17

Application Assistance Center: Food Stamps, Cash Assistance, Medi-Cal

**Santa Clara County Senior Nutrition - Meals on Wheels Program**

(408) 975-4860

Provides meal service to homebound seniors 60 years of age and older who are unable to provide meals for themselves or have difficulty obtaining food because of illness, frailty, or disability. Eligible seniors receive a weekly delivery of 7 breakfasts and 7 frozen lunch/dinner entrées supplemented by fresh fruit, juice, milk, bread, and other grocery items. Meals on Wheels participants receive nutritious meals equivalent to 2/3 of the Recommended Daily Requirement for older adults. A suggested donation of \$1.80 per day is encouraged. Deliveries are available throughout Santa Clara County.

**Women, Infants & Children (WIC)**

Valley Health Center Gilroy

7475 Camino Arroyo, First Floor

Gilroy, CA 95020

(408) 792-5010

Monday – Friday 8:00am – 5:00pm; Saturday 8:00am – 11:30am.

Food and nutrition program for pregnant and breastfeeding women and children ages 5 and under. Breastfeeding education and support.

**HEALTH SERVICES**

**Chronic Disease and Injury Prevention Unit**

**Santa Clara County Public Health Department**

At Valley Health Center Gilroy

7475 Camino Arroyo

Gilroy, CA. 95020

General Information: 408-852-2305

Works to reduce health disparities. Nutrition, physical activity, disease prevention, breastfeeding and worksite wellness education.

**De Paul Urgent Care Center – Saint Louise Regional Hospital**

Medical Office Building (1st Floor)

18550 De Paul Drive, Ste. 109

Morgan Hill, CA 95037

(408) 782-1216

[www.saintlouiseregionalhospital.org](http://www.saintlouiseregionalhospital.org)

Hours: Monday-Friday 3pm - 11pm; Saturday-Sunday 11am – 7pm

Non-emergency care for illnesses, minor injuries, minor lab work, EKG, X-ray

**Gardner South County Health Center, Gardner Family Health Network**

7526 Monterey Street

Gilroy, CA. 95020

Medical Phone: (408) 848-9400

Dental Phone: (408) 848-9436

[www.gardnerfamilyhealth.org](http://www.gardnerfamilyhealth.org)

Hours: Monday – Friday 8:00am - 5:00pm; Saturday 8:00 - 4:30 (Pediatrics Only)

Languages: Spanish

Family practice, OB/GYN, pediatrics, nutrition education, dental, optometry, pharmacy and comprehensive perinatal services program.

**Kaiser Permanente Gilroy**

7520 Arroyo Circle  
Gilroy, CA 95020-7300  
(408) 848-4095

[www.kp.org](http://www.kp.org)

Primary care, OB/GYN, Pediatrics, Laboratory, Radiology, Dermatology, Optometry,  
Physical Therapy, Adult Psychiatry, Vision, Flu shots

Hours: Monday to Thursday: 8:30am - 7:30pm; Friday: 8:30am - 5:30pm

**Planned Parenthood Gilroy Health Center**

760 Renz Lane  
Gilroy, CA. 95020  
Phone: (408) 847-1739

[www.plannedparenthood.org/health-center/](http://www.plannedparenthood.org/health-center/)

Hours: Monday 9:30am – 5:30pm, Tuesday, Thursday, Friday 8:45am – 5:00pm,  
Wednesday 11:00am-7:00pm; every other Saturday 9:00am – 2:00pm

Languages: Spanish

Reproductive and general health services including birth control, emergency  
contraception, pregnancy testing and options counseling, STD testing and treatment,  
HIV testing, breast and cervical cancer screening, abortion, sterilization, prenatal care,  
pediatrics and adult primary health care.

**Saint Louise Regional Hospital**

9400 No Name Uno  
Gilroy, CA 95020  
408-848-2000

[www.saintlouiseregionalhospital.org](http://www.saintlouiseregionalhospital.org)

Emergency services, breast care, diagnostic imaging, maternal child health services,  
nutrition counseling, minimally invasive surgery, oncology services, pulmonary  
rehabilitation, stroke services, sinuplasty, surgical services wound care/hyperbaric  
medicine and spiritual care.

**School Health Clinics - Gilroy Neighborhood Health Clinic**

7861 Murray Avenue (next to South Valley Middle School)  
Gilroy, CA. 95020

Phone: (408) 842-1017

[www.schoolhealthclinics.org](http://www.schoolhealthclinics.org)

Hours: Mon-Fri 8am – 4:30pm

Urgent care, physical exams and well-baby health checks, monitoring and treatment of  
chronic diseases, immunizations and tuberculosis skin tests, dental screening and  
referrals, diagnostic lab tests, prescriptions, confidential reproductive services, mental  
health services, nutritional counseling and health education, health insurance  
enrollment assistance.

**South Valley Pregnancy Center**

7891-C Westwood Drive

Gilroy, CA. 95020-4786

(408) 847-8880

1-800-395-HELP – 24-hr. Helpline

[www.svpcc.org](http://www.svpcc.org)

Hours: Tues. – Thurs. 10:00am – 5:00pm

Free Pregnancy Testing and Pregnancy Support Services. STD prevention education.

**The Health Trust – AIDS Services**

1400 Parkmoor Ave.

Suite 230

San Jose, CA 95126

Phone: 408-961-9850, 800-325-1890

Fax: 408-961-9856

Email: [AIDSServices@healthtrust.org](mailto:AIDSServices@healthtrust.org)

The Health Trust provides services to Santa Clara County residents with HIV/AIDS and empowers patients and families to solve their day-to-day needs. Essential services include:

- Case management for those who meet eligibility criteria to assist with managing medication; communicating with medical and social service providers; negotiating complex systems such as Social Security and health insurance; finding emotional support; mental health and substance abuse treatment referrals; and referrals to other services in the community.
- Emergency financial assistance
- Hot meal delivery (for those on case management)
- Food baskets
- Homecare (for those on case management)
- Rental subsidies and support services to help residents find and stay in stable housing
- Help identifying and receiving benefits including community resources, state and federal resources and medical and wellness resources.



**Valley Health Center Gilroy**

7475 Camino Arroyo

Gilroy, CA. 95020

Appointments & Advice: 1-888-334-1000

Bus #17

Hours: 8:00am – 5:00pm

Languages: Spanish

Adult Medicine, Comprehensive Perinatal Services, Dental Clinic, Diabetes Education, Diagnostic Imaging, Family Practice, TB Clinic, Ob/Gyn, Pregnancy Testing, Pediatrics, Pediatric Healthy Lifestyle Clinic.

**HOMELESS SERVICES**

**Shelter Bed Hotline – Serves 9 Bay Area Counties**

1(800) 774-3583 – 24-hrs./day

[www.shelternetwork.org](http://www.shelternetwork.org)

Callers are given a menu of choices including county, language and type of shelter needed. Information is then given on entry requirements, services offered and location of the shelter. After hearing the requirements and services offered – and determining which shelter best fits their unique needs – callers in Santa Clara County can press 1 to immediately speak to on site shelter staff about bed availability.

**Community Voicemail Program – Community Technology Alliance**

115 East Gish Rd. #222

San Jose, Ca 95112

408-437-8800

Monday – Friday 9:00am – 5:00pm

[www.cvm.org](http://www.cvm.org)

A Community Voicemail Number allows each client to be reachable in an easy, efficient and effective way.

**Gardner Family Network – Healthcare for the Homeless Project (Mobile Unit)**

Contact: Roberta Gunderson (408) 935-3918

Healthcare for the Homeless provides primary medical care, social services, health education, contracted services, referrals. Services are provided on an outreach basis to shelters, churches and drop in centers. Mobile Medical Unit serves Sobrato Transitional Apartments, National Guard Armory (seasonal/cold weather shelter), Saint Mary's Church, Arturo Ochoa Migrant Camp, Rodriguez Migrant Camp, Del Toro Migrant Camp. Services are also provided at community events and health fairs.

**Gilroy Armory Winter Shelter – Open Nov. 1 to April 1**

8490 Wren Ave.

Gilroy, CA 95020

For info call EHC Lifebuilders: (408) 539-2170

**Saint Joseph's Family Center**

7950 Church St., Suite A

Gilroy, CA 95020

(408) 842-6662

[www.stjosephsgilroy.org](http://www.stjosephsgilroy.org)

Languages: Spanish

- **Food Assistance Pantry** on site distributes nutritious, balanced food baskets;
- **Brown Bag Lunch Program** for unhoused persons provides hydration and nutritious food;,,
- **Lord's Table Hot Meals Program** Sun. Tues. & Thurs. at 5:30pm – 6:30pm in Saint Mary School gymnasium next to Saint Joseph's.
- **Gilroy Place** provides permanent housing, case management, employment support and counseling services for chronically homeless individuals with a disabling condition.
- **St. Joseph's / Invision Emergency Shelter**
- Homeless Families with one or more children under 18 who need Emergency Shelter should call (408) 926-8885
- Wraparound **Employment Services** help the hardest to serve secure and retain permanent, full-time employment that pays family-sustaining wages.
- **Gilroy Street Team** employs homeless and formerly homeless individuals to assist with beautification projects around the City of Gilroy. Participation is rewarded with vouchers for rent, food and other necessities. Participants also receive training and coaching that can help them enter the workforce.

**Social Service Agency - South County**

379 Tomkins Court

Gilroy, CA 95020

(408) 758-3300

[www.sccgov.org/portal/site/ssa/](http://www.sccgov.org/portal/site/ssa/)

Mon.- Fri. 8:00am – 5:00pm

Languages: Spanish

Bus Rte. 17

The Social Services Agency offers assistance for low-income individuals and families, including Medi-Cal, Food Stamps, CalWorks, General Assistance and Homeless and Refugee Assistance.

**Valley Homeless Healthcare Program – Gilroy Mobile Unit Site**

Van parks on Monterey Rd. between First St. and Leavesley

Thursdays: 1:00pm – 7:00pm

Bus #68

Medical Home for homeless individuals who cannot or will not seek care in conventional healthcare settings.

**HOTLINES**

**Child Abuse & Neglect Center – Santa Clara County DFCS**

(408) 683-0601

24-hour reporting

The Department of Family and Children Services operates a Child Abuse and Neglect Center which screens calls 24 hours a day, seven days a week. After 6 p.m. there may only be one person on duty, and your call may go to voice mail to be returned as soon as possible in the order received.

**Domestic Violence Shelter & Services - Community Solutions**

24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV

Languages: Spanish, Portuguese, Farsi, others through a language bank

**Elder / Dependent Adult Abuse – Santa Clara County Adult Protective Services**

(408) 975-4900 or 1-800-414-2002

24-hour confidential reporting

By law, APS must keep confidential the identity of anyone making a report and may share this only with other, specified investigating agencies. When you call, an Adult Protective Services social worker will listen to your concerns. Any details you can provide about the elder or dependent adult will be valuable. It is helpful for the APS worker to know who the important people are in the victim's life. With this information the worker can investigate and determine the best course of action in collaboration with the client.

**Human Trafficking Victims - Community Solutions**

24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV

Languages: Spanish, others through a language line

**Rape Crisis Support - Community Solutions**

24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV

Languages: Spanish, others through a language line

**Santa Clara County Mental Health Dept. - Suicide & Crisis Hotline (24 hr.)**

1-855-278-4204 toll free

24-hour, 7 day-a-week telephone hotline for Santa Clara County. Trained volunteers will assist people who are feeling suicidal or in a crisis and need to talk to someone. Multi-lingual counselors are available. Free.

**Shelter Bed Hotline – Serves 9 Bay Area Counties**

1(800) 774-3583 – 24-hrs./day

[www.shelternetwork.org](http://www.shelternetwork.org)

Callers are given a menu of choices including county, language and type of shelter needed. Information is then given on entry requirements, services offered and location of the shelter. After hearing the requirements and services offered – and determining which shelter best fits their unique needs – callers in Santa Clara County can press 1 to immediately speak to on site shelter staff about bed availability.

**Valley Medical Center - Emergency Psychiatric Services (24Hr)**

871 Enborg Lane

San Jose, CA 95128

(408) 885-6100

Emergency Psychiatric Services (EPS) is operated by the Acute Psychiatric Services Division of Valley Medical Center (VMC) and is the only 24 hour locked emergency psychiatric room in Santa Clara County. EPS is charged with the evaluation, treatment, and appropriate referral of all patients who arrive on the VMC campus either voluntarily or involuntarily. Most patients arrive at EPS on an involuntary legal status.

Evaluation, assessment, treatment, and observation are completed in most cases in less than 24 hours. All patients are evaluated and assessed by a qualified physician (psychiatrist). Following care at EPS, a patient may be admitted to a hospital for further inpatient care, or referred out to community treatment.

## INSURANCE

**Children's Health Initiative**

888-244-5222 (toll free)

[www.CHlkids.org](http://www.CHlkids.org)

Serves uninsured children in Santa Clara County with family income at or below 300% of the Federal Poverty Level. Bilingual staff will answer questions and help you get your children insured.

**Health Benefits Resource Center  
Saint Louise Regional Hospital**  
Medical Pavilion, 9460 No name Uno, Suite 135  
Gilroy, CA 95020  
408-848-4948

[www.saintlouiseregionalhospital.org](http://www.saintlouiseregionalhospital.org)

Languages: Spanish

The Health Benefits Resource Center at Saint Louise Regional Hospital offers a one-stop center that links community residents to affordable healthcare insurance, food stamps and support services. Phone for appointment with Certified Application Assistants.

**Santa Clara Family Health Plan (SCFHP)**

Tropicana Shopping Center  
1153 S. King Road, San Jose, Ca 95122  
Appointment Assistance: 1-877-680-6144  
Hours: Mon. – Fri., 8:30am – 5:30pm

[www.scfhp.com](http://www.scfhp.com)

Not-for-profit health plan that operates solely in Santa Clara County. Comprehensive, affordable medical, dental and vision coverage through these health insurance programs: Medi-Cal, Healthy Families, Healthy Kids, and Healthy Workers. Medi-Cal and Healthy Families are public insurance programs. Healthy Kids is a locally funded insurance program. Healthy Workers provides healthcare coverage to service the needs of small businesses

**Social Service Agency - South County**

379 Tomkins Court  
Gilroy, CA 95020  
(408) 758-3300

[www.sccgov.org/portal/site/ssa/](http://www.sccgov.org/portal/site/ssa/)

Mon.- Fri. 8:00am – 5:00pm

The Social Services Agency offers assistance for low-income individuals and families, including Medi-Cal, Food Stamps, CalWorks, General Assistance and Homeless and Refugee Assistance

## MENTAL HEALTH

### **Mental Health Call Center – 24 hrs.**

Santa Clara County Health & Hospital System

1-800-704-0900 or 408-885-5673

408-704-7544 (fax)

[www.sccmhd.org](http://www.sccmhd.org)

Call Center services are available in English, Spanish, and Vietnamese 24 hours a day, 7 days a week by calling 1-800-704-0900. General information, appointments, and referrals can be made available Monday through Friday, 8:00am to 5:00pm. After 5:00pm on weekdays and weekends/holidays, the 1-800-704-0900 is for crisis calls only.

The Santa Clara County Call Center is the centralized entry point for individuals who are seeking County mental health services. The primary function is to provide a 24-hour telephone service which (1) screens for mental health needs, (2) directs callers to programs and services that are suitable for meeting their needs, and (3) authorizes Fee-for-Services Medi-Cal visits. In addition, the Call Center provides telephone crisis intervention response to callers in an acute mental health crisis, attempting to stabilize them until a crisis counselor or other crisis services provider can intervene to provide more extensive or specialized services, based upon the telephone screening. Call Center workers typically direct callers as follows for ongoing care:

- Link a potential consumer to a County Mental Health Service Team by scheduling an appointment for the caller to receive an in-depth, face-to-face assessment at the County Mental Health site most appropriate for the consumer. Consumer's language, cultural, and geographical needs are a primary consideration in scheduling.
- Link a potential consumer to a County-contracted community agency by faxing the information obtained during the telephone screening to the agency selected to deliver counseling or other mental health services.
- Refer a non-eligible caller to an independent community resource that can meet the caller's mental health needs.
- Provide Authorization for Medi-Cal services to fee-for-service providers for those clients seeking mental health services under Phase II Medi-Cal.
- In addition to its telephone services, the Call Center provides community outreach services to inform agencies and the general public of services provided through Santa Clara County's Department of Mental Health.
- Psychological testing and 2nd opinions may be provided in special circumstances.

### **Chamberlain's Mental Health Services**

8352 Church Street, Suite C

Gilroy, CA 95020

(408) 848-6511

[www.chamberlainsmhs.com](http://www.chamberlainsmhs.com)

- ***Chamberlain's Outpatient Clinic***

Child/family oriented program provides outpatient mental health services to assess, evaluate, and/or treat individuals, families or groups experiencing psychological distress that is affecting their relationships and ability to function in the environment. Provides: Play Therapy; Family, Individual, and Group Therapy; Psychosocial Assessments; Medication Evaluations, Prescription and Monitoring; Crisis Intervention.

- ***Chamberlain's Day Treatment Program***

The Day Treatment Program provides year round, 5 days a week, 3 hours a day treatment for emotionally troubled children (3-12 years) who require more intensive care than can be provided with an outpatient program.

### **Community Solutions - Adult Mental Health Programs**

6980 Chestnut Street

Gilroy, CA 95020

(408) 842-7138

[www.communitysolutions.org](http://www.communitysolutions.org)

16264 Church Street

Morgan Hill, CA 95037

(408) 779-2113

310 Fourth Street

Hollister, CA 95023

(831) 637-1094

(sexual assault & domestic violence only)

- ***Adult Traditional Mental Health Services***

Medication support, individual therapy, group therapy and case management for seriously mentally ill adults (18-59 yrs.); Medi-Cal or Medicare.

- ***Counseling Services for Survivors of Domestic Violence & Sexual Assault***

Weekly counseling up to 6 months for any victim of sexual assault (adult or child) within the last two years. No fees.

- ***Older Adult Traditional Mental Health Services***

Medication support, individual therapy, group therapy, and case management services for seriously mentally ill adults age 60 or older; Medi-Cal

- ***FSP Adult & Older Adult Services***

Intensive therapy, rehabilitation, case management & medication support for Seriously Mentally Ill adults ages 26-59 yrs. and older adults 60+ who have histories of institutionalization and difficulty living independently; Medi-Cal, uninsured.

- ***La Casa del Puente Transitional Residential Program***

Voluntary, short-term, bilingual residential treatment program for adults ages 18-59 yrs. with a current psychiatric DSM IV, Axis I diagnosis; SSI/GA/MediCal and private pay.

**Community Solutions - Child and Youth Mental Health Programs**

6980 Chestnut Street  
Gilroy, CA 95020  
(408) 842-7138

16264 Church Street  
Morgan Hill, CA 95037  
(408) 779-2113

310 Fourth Street  
Hollister, CA 95023  
(831) 637-1094  
(sexual assault & domestic  
violence only)

[www.communitysolutions.org](http://www.communitysolutions.org)

- **Family & Children Mental Health Services**  
Outpatient mental health counseling, case management & medication support children under 21 years who meet medical necessity for mental health services and their families. Full-scope Medi-Cal.
- **Independent Living Skills Program**  
Daily living skills instruction and case management for current/former youth ages 16-21; no fee.
- **Restorative Justice Program**  
Skill-building program to reduce re-offending for youth in the Juvenile Justice system who have generally low misdemeanor first-time offenses; no fee.
- **System of Care (Juvenile Probation/Dept. Family & Children's Services)**  
Intensive in-home outpatient mental health counseling, case management & medication support for System of Care (JPD/DFCS) youth under 18 yrs.; MediCal, Healthy Families.
- **Status Offender Services – 601 Crisis Counseling Services**  
Designed to stabilize youth ages 10-17 who are in a current crisis and prevent involvement in the Juvenile Justice System. No fees.

**Rebekah Children's Services – Community Mental Health Center**

290 IOOF Avenue  
Gilroy, CA. 95020  
Tel: (408) 846-2100

[www.rcskids.org](http://www.rcskids.org)

Provides individual therapy, group therapy, family therapy and psychological assessment. In collaboration with the Gilroy Unified School District, RCS offers bilingual behavioral health care to Gilroy school children including psychiatric consultation, treatment, and referral for specialized services such as alcohol and other drug treatment. The Health Center also works with specialized populations from prenatal to 6 years of age and medium-risk probation youth.

**San Andreas Regional Center**

7855 Wren Ave, Suite A  
Gilroy, CA. 95020  
Tel: (408) 846-8805

[www.sarc.org](http://www.sarc.org)

Serves people with developmental disabilities. To be considered eligible, a disability must have originated before the age of eighteen, be likely to continue indefinitely, and constitute a substantial handicap. The eligible conditions are: Mental Retardation,



- **Concepts of Recovery FSP Criminal Justice**  
Mental health services, medication support, case management, dual diagnosis groups, and 24/7 on-call services for adults ages 18-59 involved with the criminal justice system diagnosed with a mental health disorder and co-occurring substance abuse. Medi-Cal.
- **Driving Under the Influence Program (DUI) – [www.gilroydui.org](http://www.gilroydui.org)**  
Drinking and driving harm reduction program using group education and behavior modification for adults referred by the Courts, Probation Dept., and DMV; Fee of \$308 - \$1,732 depending on the program.

### **Record Clearance - Santa Clara County Probation Department**

(408) 435-2061

[www.sccgov.org/portal/site/probation/](http://www.sccgov.org/portal/site/probation/)

Adults (18 years of age and older) convicted of a crime may not have their record sealed. Under certain circumstances, the conviction may be set aside and the case dismissed by the Court. This procedure is called Record Clearance. The record clearance does not keep the offense from serving as a prior conviction in a later criminal proceeding, nor does the record clearance prevent a conviction for possession of a firearm by a felon or a person addicted to a narcotic drug. Court appearance and legal representation are not required. The process may take up to six months. A fee is charged. You can download an APPLICATION from the website.

## VICTIMS OF CRIME

### **Adult Protective Services**

333 West Julian St. 4<sup>th</sup> Floor

San Jose, Ca 95110

408-975-4900 or 1-800-414-2002 – 24 hrs.

[www.sccgov.org/portal/site/ssa/](http://www.sccgov.org/portal/site/ssa/)

Investigates reports of abuse and neglect of anyone age 65 or older, or dependent adults ages 18-64 who because of mental or physical disability are unable to protect themselves. APS has culturally competent staff with bilingual services in Spanish, Vietnamese, Mandarin, Cantonese, Farsi and Korean.

The following must be reported:

- Physical abuse (including sexual abuse)
- Neglect
- Financial abuse
- Abandonment
- Isolation
- Abduction
- Self-neglect
- (Mental suffering - reporting optional)

**Chamberlain's Victim Treatment Program**

8352 Church Street, Suite C

Gilroy, CA 95020

(408) 848-6511

[www.chamberlainsmhs.com](http://www.chamberlainsmhs.com)

Languages: Spanish

Therapeutic program focusing on children and families that are in emotional distress as a result of the victimization of a crime. The program specializes in children and adults that are victims of physical and/or sexual abuse. The Victim Treatment Program provides: Play Therapy; Individual, Family, and Group Therapy.

**Community Solutions Domestic Violence Shelter**

24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV

Languages: Spanish, others through a language line

Serves Gilroy, San Martin, Morgan Hill, Southern San Jose and San Benito County Confidential shelter and support for victims of domestic violence and their minor children; 24-hr. crisis line, emergency food and shelter, crisis intervention, safety planning, counseling, links to resources and follow-up services. Legal advocates ensure victims receive necessary court documents and provide peer counseling/debriefing. No fees.

**Community Solutions Services for Human Trafficking Victims**

24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV

Languages: Spanish, others through a language line

Crisis intervention; shelter and basic needs, victim advocacy with law enforcement and court proceedings; access to benefits and immigration attorneys; assistance with safety planning, transportation, education, goal planning and referrals for other services. No fees.

**Community Solutions Rape Crisis Support**

24-hour Crisis Line: 1-877-363-7238 / 1-877-END-SADV

Languages: Spanish, others through a language line

Serves Gilroy, San Martin, Morgan Hill, Southern San Jose and San Benito County

Languages: Spanish, others through a language line

Crisis intervention for victims of rape and other forms of sexual assault; Peer counseling dealing with present or past sexual assault for individuals, significant others, and family; Accompaniment, advocacy for services, information and referrals; longer-term professional counseling. No fees.

**Santa Clara County Victim Witness Assistance Center**

Silicon Valley FACES

777 N. First Street

Suite 220

San Jose, CA 95112

Phone: 408-295-2656

Fax: 408-289-5430

[www.svfaces.org/ourwork.html](http://www.svfaces.org/ourwork.html)

SV FACES provides emergency aid, counseling, and compensation to victims of crime and to court witnesses.

**LEGAL / IMMIGRATION**

**California Rural Legal Assistance (CRLA)**

7365 Monterey Road, Suite H

Gilroy, CA 95020

(408) 847-1408

CRLA is nationally recognized as a leader in farm worker and migrant service provision representing low-income rural clients on issues of Civil Rights; Education and students' rights; health access and benefits; tenants' rights; and Employees' rights.

**Catholic Charities – South County Immigration Legal Services**

7950 Church Street Gilroy, CA 95020.

(408) 842-4808 (immigration)

(408) 914-8337 (citizenship)

Thursday by appointments only

We only assist clients who are residents of South County

(Gilroy, San Martin, and Morgan Hill). Family visa petitions; Asylum applications; Petitions under the Violence Against Women Act; removal proceedings; Administrative and appeals; Naturalization services and assistance; Religious visas; Special immigrant petitions for children in foster care; Affidavits of support; Applications for waivers of grounds of inadmissibility; Photographs; Notary public services; Document translation.

**Project Sentinel**

7800 Arroyo Circle - Bldg. A

Gilroy, CA 95020

Phone (408) 842-7740

[gilroy@housing.org](mailto:gilroy@housing.org)

Services: Community Mediation, Fair Housing / Housing Discrimination, Home Ownership Counseling, Tenant / Landlord Counseling. Helps people resolve housing problems. The agency assists home seekers as well as housing providers through

counseling, complaint investigation, mediation, conciliation and education. All services are free and confidential.

## VOCATIONAL TRAINING

### **Center for Employment Training (CET)**

7800 Arroyo Circle  
Gilroy, CA 95020  
(408) 842-6484  
[Gilroy@cet2000.org](mailto:Gilroy@cet2000.org)

Hands-on job training for youth and adults to obtain non-subsidized employment with training benefits. Centers operate year-round, featuring an open-entry, open-exit, competency-based training format; there are no fixed "semesters." Students train at their own pace in a highly individualized, non-competitive environment, with over 60% of the training conducted in a hands-on environment. In preparing for a transition to long term, secure employment jobs, CET education and training focuses on good work habits, in addition to skills training.

### **The Learning and Loving Education Center**

16890 Church Street, #16  
Morgan Hill, CA 95037  
(408) 776-1196  
[www.learningandloving.org](http://www.learningandloving.org)

Daytime classes strive to increase literacy and teach computer skills to immigrant and other women and to empower them to achieve higher education, better jobs, improved health care, and improved self-esteem. Childcare provided on-site.

### **Saint Joseph's Family Center – Employment Services**

7950 Church Street, Suite A  
Gilroy, CA 95020

Contact: Gustavo Alcantar (408) 842-6662 ext. 28

Provides specialized, case managed employment services for low-income individuals living in Gilroy or San Martin, CA. Includes job coaching and counseling, resume development, interview techniques, financial education, job searches, assistance setting up email accounts, job board and other support services.

**Work2future One Stop – Job Seeker Services - Gilroy**

7800 Arroyo Circle, Suite A

Gilroy, CA 95010

(408) 846-1480

Mon. – Fri., 8:00am – 5:00pm

Comprehensive employment resources and services customized to job seekers and employers. Job search & placement services, career counseling, workshops, computer & Internet access, online job postings, job fairs, English language classes, and financial literacy workshops.

**Work2future One Stop – Job Seeker Services – Morgan Hill**

17666 Crest Ave.

Morgan Hill, CA 95037

(408) 776-8248

Monday – Friday 8:30am – 12:00pm and 1:00pm – 4:30pm

Job search services. Job lists; computer lab for job search; printer; copier for resumes; program referrals.