Course Outline

COURSE: ESL 704A
DIVISION: 90
ALSO LISTED AS:

TERM EFFECTIVE: Spring 2019
CURRICULUM APPROVAL DATE: 11/24/2014

SHORT TITLE: ESL FOR THE WORKPLACE

LONG TITLE: ESL for the Workplace

<table>
<thead>
<tr>
<th>Units</th>
<th>Number of Weeks</th>
<th>Contact Hours/Week</th>
<th>Total Contact Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>18</td>
<td>Lecture: 0</td>
<td>Lecture: 0</td>
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<tr>
<td></td>
<td></td>
<td>Lab: 1 TO 10</td>
<td>Lab: 18 TO 180</td>
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<tr>
<td></td>
<td></td>
<td>Other: 0</td>
<td>Other: 0</td>
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<tr>
<td></td>
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<td>Total: 1 TO 10</td>
<td>Total: 18 TO 180</td>
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</tbody>
</table>

COURSE DESCRIPTION:

This is part A of a content-based integrated skills course for ESL students who want to prepare for immediate entry into the job force. Students expand their language skills within the realm of the work world and specific vocational career of interest while also developing the soft skills needed in the workplace. This course is a combination of lecture, lab, and self-paced instruction. This course may be repeated three times.

PREREQUISITES:

COREQUISITES:

CREDIT STATUS: N - Non Credit

GRADING MODES
N - Non Credit

REPEATABILITY: R - Course may be repeated
Maximum of 3 times

SCHEDULE TYPES:
04 - Laboratory/Studio/Activity
046 - Laboratory - LEH 0.6

STUDENT LEARNING OUTCOMES:
1. Recognize, define, and recall vocational vocabulary.
Measure: Written
2. Apply vocational vocabulary in written and spoken communication.
Measure: Roleplay, Oral Report, Performance
PLO: N/A
ILO: 1,2,4,7
GE-LO: N/A
Year assessed or anticipated year of assessment: 2011

3. Demonstrate cooperative work strategies.
ILO: 1, 2, 4, 5

4. Take and leave phone messages.
ILO: 1,7

5. Interpret operating instructions and fill out a repair order.
ILO: 2,7

6. Offer and fill out a rain-check.
ILO: 1,7

7. Write an email message.
ILO: 7,1,3

8. Discuss inventory and demonstrate effective management of material resources.
ILO: 2,4

9. Interpret personnel policies and communicate work-related information effectively.
ILO: 2,4,7

10. Read fire safety warnings and follow, clarify, and give warnings in the workplace.
ILO: 7,1,2

11. Demonstrate use of savings and checking accounts; use forms associated with banking.
ILO: 2,7

12. Interpret company-paid benefits; understand paychecks and stubs.
ILO: 2,1,7

CONTENT, STUDENT PERFORMANCE OBJECTIVES, OUT-OF-CLASS ASSIGNMENTS
Curriculum Approval Date: 11/24/2014
15 Hours
CONTENT: Students are introduced to course objectives, provide an assessment of their reading skills, have an orientation to the software and hardware used in the program, and are introduced to time management skills. Students focus on one specific grammar point (ex: present tense form "to be."); improve their reading skills in a self-paced environment; make introductions. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, Food). HOMEWORK Students design and implement a
work/study schedule; students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to introduce themselves; Technical jargon and the ability to read, write and communicate orally about topics in their vocational field will be demonstrated by the students.

15 Hours

CONTENT: Students focus on specific grammar points (ex: present tense of "to be" and plural forms). They work on their reading skills in a self-paced environment. Students identify workplaces and give directions to them. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to recognize and repeat specific grammar point (ex.: the verb "to be" and plural forms) as they relate to their vocational fields.

15 Hours

CONTENT: Students focus on specific grammar points (ex: Suggestions with "Let's" and imperative). They identify common machines and understand and give instructions for them. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to recognize and repeat specific grammar points (ex.: "let's" and imperatives) as they relate to their vocational fields.

15 Hours

CONTENT: Students focus on specific grammar points (ex: Simple present tense, demonstrative adjectives). They serve customers by responding to customer requests and taking customer orders. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to recognize and repeat specific grammar points (ex.: simple present tense and demonstrative adjectives) as they relate to their vocational fields.

15 Hours

CONTENT: Students focus on specific grammar points (ex: Impersonal
statements and questions). Students use days, dates and times to talk about work shifts and schedules. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to recognize and repeat specific grammar points (ex.: Impersonal statements and questions) as they relate to their vocational fields.

15 Hours

CONTENT: Students focus on specific grammar points (ex: Count/non-count nouns, more questions and impersonal statements). They give and follow instructions. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to recognize and repeat specific grammar points (ex.: count/non-count nouns, impersonal statements and questions) as they relate to their vocational fields.

15 Hours

CONTENT: Students focus on one specific grammar point (ex: Present continuous tense). They respond to a request to work overtime and request and justify a day off. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to repeat and recognize a specific grammar point (ex.: present continuous tense) as it relates to their vocational fields.

15 Hours

CONTENT: Students focus on one specific grammar point (ex: possessives). They report accidents and offer emergency help.. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to repeat and recognize a specific grammar point (ex.: possessives) as it
relates to their vocational fields.
15 Hours
CONTENT: Students focus on one specific grammar point (ex: future tense). They provide service to customers by counting money, making change, and accepting various types of payments. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to repeat and recognize a specific grammar point (ex.: future tense) as it relates to their vocational field.
15 Hours
CONTENT: Students focus on one specific grammar point (ex: past tense). Students discuss their job skills and experience in order to interview for a job. They work on their reading skills in a self-paced environment. In lab, students work in their individual vocational modules (Retail, Hospitality Services, Construction, and Food). HOMEWORK: Students keep a log to define new vocabulary, another to write journal entries and reflections; they complete vocational modules; they complete grammar exercises and written assignments. Students prepare for a grammar test. STUDENT PERFORMANCE OBJECTIVES: Students will be able to repeat and recognize a specific grammar point (ex.: past tense) as it relates to their vocational field.
10 Hours
Review and final exam

METHODS OF INSTRUCTION:
There will be lecture, cooperative learning groups, pair work, one-to-one tutoring, computerized instruction.

METHODS OF EVALUATION:
N/A

REPRESENTATIVE TEXTBOOKS:
Recommended:
Saslow, Workplace Plus, Longman Publishing, 2005, or other appropriate college level text.
Reading level of text, Grade: Basic/Beginning ESL Verified by: M. Sanidad
Other textbooks or materials to be purchased by the student: as assigned by instructor

ARTICULATION and CERTIFICATE INFORMATION
Associate Degree:
CSU GE:
IGETC:
CSU TRANSFER:
Not Transferable
UC TRANSFER:
Not Transferable

SUPPLEMENTAL DATA:
Basic Skills: B
Classification: K
Noncredit Category: A
Cooperative Education:
Program Status: 1 Program Applicable
Special Class Status: N
CAN:
CAN Sequence:
CSU Crosswalk Course Department:
CSU Crosswalk Course Number:
Prior to College Level: Y
Non Credit Enhanced Funding: Y
Funding Agency Code: A
In-Service: N
Occupational Course: E
Maximum Hours:
Minimum Hours:
Course Control Number: CCC000599375
Sports/Physical Education Course: N
Taxonomy of Program: 493087