Tutoring Center Follow-up Survey

In order to help us improve our program, we would like to learn more about your experience at the Tutoring Center. Participation in this survey is voluntary and the survey will take approximately 10 minutes. If you choose not to participate, it will not affect your status in the program or your classes. Thanks for your time.

1. I received tutoring in the following courses: [Please list course title(s)]

2). For the following questions, think about the service you received from the tutoring Center over the last term:

   a) How much did tutoring improve your level of success in the course(s)?

   b) How much did tutoring increase your understanding of the course content?

   c) How much did tutoring contribute to your confidence as a learner?

   d) How much is the Tutoring Center a supportive learning environment?

   e) How helpful was the Schedule Desk staff?

3). How many tutoring sessions did you attend?
   - 1-3
   - 4-7
   - 8-12
   - 12-16
   - 17+

4). How would you rate the service you received at the Tutoring Center:
   - Very Bad
   - Bad
   - Good
   - Very Good

5). How satisfied are you with the Tutoring Center services?
   - Not satisfied
   - A little satisfied
   - Satisfied
   - Very satisfied

6). Is the Tutoring Center open enough to meet your educational needs?
   - Not at all
   - Somewhat
   - Definitely yes

   If not, what hours would better meet your educational needs?

7). What are your suggestions for improving the Tutoring Center?

*****Please return the survey in the enclosed Postage Paid Envelope.